IT Infrastructure Engineer

Descrição da função

Provide ownership and day-to-day support for all IT services across Rugby RDCs and tyres depots across the country, ensuring the availability, security and performance of systems that underpin warehouse and distribution operations. Deliver a high standard of customer service through effective Level 1-3 support, strong stakeholder engagement, adherence to compliance requirements, and the development of clear technical documentation and operational processes.

Act as a key member of the UK IT team, supporting and enhancing infrastructure technologies including networking, VMware, Citrix, storage and disaster recovery solutions. Contribute to IT projects, continuous improvement initiatives, automation opportunities and vendor management activities, Ideal for an individual seeking to develop their leadership capabilities, with opportunities to deputise for the IT Manager and provide technical guidance across the support function.

Requisitos

Essential
Relevant qualification in Information Technology, Computer Science, or a related discipline, or equivalent commercial experience.
Demonstrable experience supporting Microsoft server and enterprise infrastructure environments.
Strong working knowledge of Active Directory, Windows Server, Storage, virtualisation technologies, and SQL databases.

Desirable
Microsoft certifications (e.g. Microsoft Certified: Windows Server, or equivalent).
VMware certification (VCP) or equivalent virtualisation experience.
ITIL Foundation certification.
NetApp, storage, or infrastructure-related certifications.

O que oferecemos

There maybe a requirement to travel to other sites, as well as some minimal weekend working and ITONCALL.
Excellent stakeholder communication, supplier coordination and customer service skills.
Strong organisational skills with the ability to prioritise workload in a fast-paced environment.
Demonstrable experience supporting business-critical infrastructure, applications and end-user services
Understanding of change, incident, asset and service management

Identificação da vaga
REF99992A

Área funcional
Information Technology

Local
Rugby

Nível de liderança
Leading Self

Modalidade de trabalho
Hybrid Job

Horário de trabalho
Full Time

Pessoa jurídica
Continental Tyre Group Ltd.

processes.
Committed to delivering reliable, secure and high-availability IT services.

Ready to drive with Continental? Take the first step and fill in the online application.

Quem somos

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €19.7 billion in 2025 and currently employs around 76,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer and smarter. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world’s largest tire manufacturers. In fiscal 2025, the Tires group sector generated sales of 13.8 billion euros. Continental's tire division currently employs around 53,000 people worldwide and has 19 production and 16 development sites.