

# Working Student\_Cloud Operations Support (hybrid, not fully remote)

## Descrição da função

As a Cloud Operation Support Intern you will:

- Support resolution of incidents/WOs regarding recurring topics (f.e. user management, permissions, print queues)
- Collaborate in pre-analysis to ensure ticket completeness or gather data, facilitation of 3rd level incidents.
- Work with (Log) data analysis to improve performance, use of resources and cost effectiveness of cloud environment
- Help in creation of queries and dashboards to increase operational insight
- Support creation of operational documentation and improvement of documentation quality

## Requisitos

### What You Bring:

- Knowledge of cloud & server infrastructure
- Knowledge of Azure Architecture & administration
- Knowledge of Scripting (PowerShell)
- Communication skills
- Project-Management skills
- Language skills (English)

## O que oferecemos

- A supportive and innovative environment to grow your skills
- Mentorship from experienced data professionals
- Flexible working hours and hybrid work options, possibility to join for 6 months internship and extend later for another 6 months).
- Opportunity to contribute to impactful projects
- Opportunity to join an attractive career path
- Health insurance package;
- Company discounts;
- Discounts in modern employee restaurant;
- Extra paid time off;
- Gross Salary: 1300 EUR (before withholding taxes)

Ready to drive with Continental? Take the first step and fill in the online application.

## Quem somos

For 150 years we've been changing the way the world moves - now it is your chance to design the next chapter of the strategic growth field of



Identificação da vaga  
**REF99135L**

Área funcional  
**Information Technology**

Local  
**Kaunas**

Modalidade de trabalho  
**Onsite Job**

Horário de trabalho  
**Full Time**

Informação Salarial  
**1.300 EUR - 1.300 EUR mensal bruto**

Pessoa jurídica  
**Continental Tires Business Services UAB**

**Continental Tires. We are looking for you as an Customer Service specialist for the Shared Service Center.**