

IT Support Intern

Jūsų užduotys

HOW YOU WILL MAKE AN IMPACT

The IT Support Intern assists the Information Technology team with providing technical support to employees, maintaining computer systems, and ensuring the smooth operation of hardware, software, and network resources. This internship offers hands-on experience in troubleshooting, customer service, and IT operations while working alongside experienced technology professionals.

- Provide first-level technical support for hardware, software, and basic network issues.
- Install, configure, and maintain desktop computers, laptops, printers, and other peripheral devices.
- Assist with user account creation, password resets, and access management.
- Troubleshoot and resolve technical issues in person, by phone, or through a help desk ticketing system.
- Perform software installations, updates, and system maintenance.
- Assist with inventory management of IT equipment and technology assets.
- Document support requests, resolutions, and technical procedures.
- Support onboarding and offboarding activities by preparing and collecting IT equipment.
- Help maintain compliance with company security policies and best practices.
- Participate in IT projects and other technology initiatives as assigned.
- Must be able to analyze and solve problems effectively while providing excellent communication and customer service.
- Must be able to work independently and as part of a team, adapting to changing priorities and learning new technologies as needed.
- Be self-managed, detail-oriented, and capable of performing under pressure.
- Follow all plant, ESH, CBS, quality, and department processes and procedures.
- Other duties as assigned.

NOTE: May not be inclusive of all work required and may be updated as needed.

Reikalavimai

WHAT YOU BRING TO THE ROLE

- High school diploma or GED
- Currently pursuing a college degree in Information Technology, Computer Science, Information Systems, or other related field
- Basic understanding of Windows and/or IOS operating systems.
- Familiarity with Microsoft 365, Cloud applications, or similar



Darbo ID
REF98621B

Darbo sritis
Informacinės technologijos

Vieta
Samteris

Darbo laiko lankstumas
Onsite Job

Atlyginimo intervalas
20 USD valandinis bruto

Juridinis asmuo
Continental Tire the Americas, LLC

productivity tools.

- Basic knowledge of computer hardware, networking concepts, and troubleshooting techniques.
- Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting
- No relocation assistance is offered for this position

Mes siŭlome

All your information will be kept confidential according to EEO guidelines.

EEO-Statement:

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to Careers@conti-na.com or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

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Tire solutions from the Tires group sector make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest

tire manufacturers. In fiscal 2025, the Tires group sector generated sales of 13.8 billion euros. Continental's tire division currently employs around 53,000 people worldwide and has 19 production and 16 development sites.