Account Quality Manager - Truck Tire OE & ContiKit

Feladatok

HOW YOU WILL MAKE AN IMPACT

SG 10/11

The Account Quality Manager plays a critical role by overseeing all internal and external quality related activities for the Original Equipment (OE) Truck Tire & ContiKit groups in the Americas. A member of the OE Quality team, the AQM will participate in and coordinate activities among the Key Account Management teams, numerous internal departments, and manufacturing sites, while being the primary interface to the OE customers for quality topics.

Specific duties include:

- Management and implementation of Customer Specific Requirements
- Support and oversight of PPAP and APQP activities within the assigned accounts
- Management of customer complaints, including all structured problem solving activities
- Coordinate and manage customer audits of Continental plants and warehouses
- Monitor and react to customer satisfaction scorecards
- Involvement in Technical Compliance activities for all TT OE and ContiKit customers
- Support the rapid expansion of ContiKit in North America

Profilja

WHAT YOU BRING TO THE ROLE

- Bachelor's Degree
- 2+ years of quality experience in the automotive industry
- Exceptional written and verbal communication skills
- Experience working directly with customers
- Strong understanding of Automotive Core Tools and Structured Problem Solving methodologies
- Ability to travel up to 20% of the time
- Continental is able to offer relocation assistance for internal candidates only.
- Legal authorization to work in the U.S. is required. Continental is able to offer visa support for internal individuals who currently hold an existing valid employment visa.

ADDITIONAL WAYS TO STAND OUT

- 5+ years of quality experience in the automotive industry

Job ID
REF98402J

Munkaterület
Marketing és értékesítés

Telephely
Fort Mill

Vezetői szint
Beosztott

Munkahelyi rugalmasság
Hibrid munka

Munkaidő
Teljes munkaidejű

Jogi egység
Continental Tire the Americas, LLC

Ajánlatunk

THE PERKS

- Immediate Benefits
- Robust Total Rewards Package
- Paid Time Off
- Volunteer Time Off
- Tuition Assistance
- Employee Discounts, including tire discounts
- Competitive Bonus Program
- Employees 401k Match
- Diverse & Inclusive Work Environment with 20+ Employee Resource groups.
- Remote Work
- Employee Assistance Program
- Future Growth Opportunities, including personal and professional
- And many more benefits that come with working for a global industry leader!

EEO-Statement:

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to Careers@conti-na.com or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

Rólunk

THE COMPANY

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €19.7 billion in 2025 and currently employs around 78,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2025, the Tires group sector generated sales of 13.8 billion euros. Continental's tire division employs more than 56,000 people worldwide and has 19 production and 16 development sites.