

EMEA Customs Manager - Customs Procedures (m/f/d) - REF97766E

Your tasks

As a (Senior) Expert (m/f/d) Customs Affairs, you will coordinate and support the legally compliant execution of operational customs activities (imports, exports, and special customs procedures) across the EMEA region. You will ensure customs compliance and contribute to risk management, compliance, and value-creation initiatives.

Your Responsibilities:

Technical Leadership:

- Provide functional support to EMEA Customs Coordinators in the local country organizations
- Facilitate best-practice sharing and conduct workshops
- Train and coordinate the EMEA customs community

Compliance & Risk Management:

- Monitor changes in customs and international trade regulations and implement appropriate measures
- Support Customs CMS/ICS reporting cycles
- Plan and conduct Customs Health Checks

Strategy & Value Creation:

- Proactively identify improvement opportunities and develop business cases
- Participate in and lead projects

Operational Excellence:

- Implement new authorizations, processes, and IT solutions
- Functionally manage customs operations (import, export, transit, and special customs procedures)

Audit Support:

- Support external customs audits and act as the audit coordinator for customs-related reviews and inspections

Your profile

- Academic degree in Business Administration, International Trade, or a completed vocational qualification with relevant further training in customs and international trade, or comparable qualification
- Multiple years of professional experience in customs management with a focus on the EMEA region
- In-depth knowledge of customs procedures, trade compliance, and



Job ID
REF97766E

Field of work
Compliance

Location
Hanover

Leadership level
Leading Self

Job flexibility
Hybrid Job

Contact
Dana Brötje

Legal Entity
Continental Reifen Deutschland GmbH

international logistics

- Experience in data analysis and reporting, with the ability to present complex information in a clear and concise manner
- Proficiency in customs management software, including SAP GTS, SAP ERP, and Microsoft Office
- Business Fluent written and spoken German and English language skills; additional European language skills are an advantage
- Strong analytical skills with the ability to interpret and effectively apply complex customs regulations
- Ability to work under pressure and manage multiple priorities in a fast-paced environment
- Solid understanding of supply chain and logistics processes, as well as tax and excise duty fundamentals
- Experience working on cross-functional projects, ideally in a project management or sub-project leadership role
- Experience in functional leadership and guiding team members
- Demonstrated communication skills and strong intercultural competence
- Willingness to travel domestically and occasionally internationally

Your Competencies

- Integrity & Commitment
- Problem-Solving Ability
- Effective Communication
- Quality and Results Orientation

Applications from severely handicapped people are welcome.

Our offer

What we value most—regardless of your previous experience—is your willingness to learn and your passion for supporting Continental on its journey to rethink and live customs management in a new way.

What We Offer:

- **Attractive compensation:** We reward exceptional qualifications and experience with an above-tariff salary.
- **Flexibility that fits your life:** Whether mobile working, part-time models, flexible working hours, or sabbaticals - together we find a working model that suits your individual needs.
- **Time off that truly matters:** Enjoy 30 days of paid vacation per year.
- **Secure your future:** With our company pension plan, we already invest today in your financial security of tomorrow.
- **Career with perspective:** We actively support you in shaping your career through individual trainings, access to learning platforms such as LinkedIn Learning, and a wide range of development opportunities.
- **Borderless opportunities:** As an EU citizen, you can work remote from other EU countries for up to 40 days per year - offering greater freedom and international flexibility.
- **Exclusive employee benefits:** Take advantage of attractive discounts and a wide range of employee benefits.
- **Stay fit - nationwide:** With our comprehensive range of health and wellness initiatives, you stay active - wherever you are in Germany.

- **Sustainable mobility:** Use our “JobRad” bike leasing program and secure your preferred bicycle at attractive conditions - for more fitness, climate protection, and enjoyment on your daily commute.
- **A family-friendly culture:** We support you with various offers that help balance work and family life, such as on-site childcare places and free emergency childcare services.
- **Support when it matters most:** The Fürstenberg Institute provides you with a confidential external point of contact for professional advice and support in both personal and professional matters.
- **A work environment that embraces diversity:** Look forward to working in a diverse and international environment through collaboration with our global locations.

For more information about the employee benefits you can expect at Continental, please visit our [benefits page](#). If you would like to learn more about our location, feel free to visit our site page: [Hannover Corporate Headquarters](#).

[Diversity, Inclusion & Belonging](#) are important to us and make our company strong and successful. We offer equal opportunities to everyone - regardless of age, gender, nationality, cultural background, disability, religion, ideology or sexual orientation.

If this sounds like a perfect match for you and if you want to become the next supporter of our core values: **Trust, for one another, passion to win and freedom to act** - we are looking forward to receiving your application.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €19.7 billion in 2025 and currently employs around 78,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2025, the Tires group sector generated sales of 13.8 billion euros. Continental's tire division employs more than 55,000 people worldwide and has 19 production and 16 development sites.