

# Financial Manager of the Shared Service Center

## Your tasks

### Customer & Stakeholder Management

Build and maintain strong, trusted relationships with ContiTrade EMEA market organizations and key stakeholders.

Ensure high customer satisfaction by delivering reliable, value-added finance and customers service back-office services aligned with business needs.

Act as a strategic partner to markets, focusing on service quality, efficiency, and continuous value creation.

Ensure smooth onboarding and integration of new ContiTrade entities, markets, and processes into SSC operations.

Maintain effective communication and collaboration with EMEA finance teams, local management, and headquarters.

### Operations & Service Delivery

Oversee delivery of standardized and efficient finance processes, including Accounts Payable, Accounts Receivable, Cash Management, and Customer Service Back-Office.

Ensure all operations are performed in accordance with defined procedures, controls, and SLAs.

Define and monitor KPIs to measure SSC performance and service quality towards ContiTrade markets.

Prepare and present performance reports, including KPI dashboards and customer-specific metrics.

Ensure compliance with internal policies, audit requirements, and regulatory standards.

### Transition & Transformation

Lead and manage transitions of finance activities from ContiTrade local finance teams to the SSC, in close cooperation with project teams.

Drive transformation initiatives to support a scalable and standardized SSC operating model across EMEA.

Continuously improve and optimize processes, systems, and policies in a dynamic business environment.

Identify and implement automation and digitalization opportunities.

### Financial Management

Ensure local finance cycles are executed in compliance with Lithuanian legal and statutory requirements, including adherence to all deadlines.

From a corporate perspective, ensure monthly and yearly charge-out cycles are compliant with transfer pricing policies and group requirements.

Drive and coordinate the annual budgeting process for SSC operations.

Lead and manage regular forecasting cycles, ensuring accuracy and alignment with business expectations.

Support financial analysis and cost management to improve SSC



Job ID  
**REF97266D**

Location  
**Sergeičikai I**

Leadership level  
**Leading Leaders**

Job flexibility  
**Hybrid Job**

Salary classification  
**5,000 EUR - 7,000 EUR monthly gross**

Legal Entity  
**Continental Tires Business Services UAB**

efficiency and transparency.

Coordinate and ensure readiness for internal corporate audits and external financial audits, including timely resolution of audit findings and compliance with audit requirements.

## Strategy

Define and implement strategic goals and objectives for SSC Finance Operations.

Align SSC strategy with ContiTrade EMEA regional and corporate objectives.

Drive development of scalable, standardized service delivery models.

Contribute to service pricing and SSC business model development.

Support long-term planning and organizational development initiatives.

## Leadership & People Management

Provide functional and disciplinary leadership to 5-7 Team Leads and process Leads, department in total of 50-70 finance and back-office specialists.

Drive performance management, including goal setting, quarterly reviews, and development planning.

Ensure continuous development through training, mentoring, and coaching.

Manage workforce planning, recruitment, onboarding, and talent retention.

Build a high-performing, engaged, and customer-focused team.

## Performance & Continuous Improvement

Foster a culture of continuous improvement, accountability, and operational excellence.

Analyze operational data to identify trends, risks, and improvement opportunities.

Drive efficiency initiatives across all SSC finance processes serving ContiTrade markets.

Ensure achievement of operational targets and service excellence benchmarks.

## Your profile

- Academic degree in Economics or similar
- At least 5 - 10 years of experience in different functions, e.g. Service/Business Center, financial management, Accounts Payable, Accounts Receivable, Controlling, Project Management
- Demonstrated track record of driving consensus, decisions and results within a decentralized business set up
- Strong project management capability
- Profound change management experience
- Experience in process management and continuous improvement (e.g., Lean, standardization, automation)
- Leadership experience (leading teams in an international environment)
- Experience in working in remote teams and strong intercultural competence

- Knowledge of transfer pricing principles and intercompany charging mechanisms
- Knowledge of local statutory accounting and tax requirements (Lithuania)
- Experience with budgeting and forecasting processes
- Knowledge of internal controls and audit requirements (internal & external audits)
- KPI definition, performance management, and reporting expertise
- Experience in SSC transitions/migrations and process integration
- Fluent English (additional EMEA language—German is an advantage)
- Willingness to travel (0-15%)

## **Our offer**

- Professional, dynamic, and multicultural work environment;
- Endless development opportunities in an international company and work with leading world-class technologies;
- Company discounts;
- Discounts in modern employee restaurant;
- Flexible working hours;
- Mobile work option or work from office operated to the highest level of comfort and sustainability;
- Salary: 5000 - 7000 EUR (before withholding taxes).

Ready to drive with Continental? Take the first step and fill in the online application.

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## **About us**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.

ContiTrade is the strategic retail arm of the Continental Tire business in Europe. It's business purpose is to facilitate access to the respective markets & leverage Trade opportunities in Europe, the Middle East & Africa (EMEA). The scope of the ContiTrade business ranges from selling tires to complete fleet management via tires, tire services and vehicle services, through approximately 600 equity stores and 2,300 franchise and network partners. The business scope includes sales to end consumers, business and fleet customers, wholesale and as a service partner to Continental, as well as other major tire brands. This is done physically in branches and on the road, as well as through e-commerce platforms.