

# IT Operation and Infrastructure Manager

## Responsabilități

The mission is to provide continuous, high quality IT services across all areas of the location including, but not limited to: Administration, Manufacturing, Shop Floor, Labs, Warehouses, Logistics and Security on a 24x7 basis.

As IT Operation and Infrastructure Manager is responsible for the Continental IT Services Management, IT Infrastructure, Distribution systems, Data Center, Server, Storage, Voice system, Backups system, Network and Cybersecurity for the plant in accordance to Continental Tire standards.

- Provide technical leadership in the management and administration of IT Infrastructure in the plant.
- Plans, manages, and executes project and project tasks assigned.
- Ensures consistent and clear communication to key stakeholders
- Prepares, reviews, and manages the budget and forecast of the IT cost center(s)
- Prepares and manages IT capital spending plan in support of global systems implementations and local plant processing requirements.
- Ensures IT assets are maintained according to Continental AG IT policies and procedures
- Collects, maintains and publishes key IT service measurement statistics and KPI as and when required
- Practise ITIL processes - Incident, Change, Problem Management and Demand Management.
- Analyses IT business systems and infrastructure issues and provide solutions.
- Ensure IT standards, procedures, policies and assets are maintained in accordance to Continental standards.
- Maintains IT policies and procedures in accordance to Continental AG IT policies and procedures.

## Cerințe

- Master's or Bachelor's degree in Information & Communication Technology/ Engineering or related field
- Minimum 5 years of IT or Industry working experience.
- Experience in Windows technologies security concepts and applications, Data Center, MCSE Certification, Microsoft Technology, PC/Laptop and Mobile Solution Technology, Cisco CCNA/CCNP, Network Certification or Equivalent, ITSM or ITIL Certification.
- Minimum 3 years of Leadership experience.
- Has conducted or involved in IT Infrastructure projects.
- Has experience in project management.
- Has experience in working in a multi-national manufacturing company.
- Fluent level of English.



Job ID  
**REF96802J**

Domeniul de activitate  
**MaeNamKoo, Pluak Daeng**

Nivelul de Leadership  
**Leading People**

Flexibilitatea programului de lucru  
**Onsite Job**

Persoană juridică  
**Continental Tyres Co., Ltd.**

## Oferta noastră

### What We Offer

- Free lunch, uniform and company transportation.
- Housing allowance.
- Performance bonus.
- Provident fund.
- Flexible working program.
- Family health care program.
- Group insurance (medical, dental).
- Inclusive and diverse culture.
- Good health and wellness program (e.g., sport clubs, fitness).

Ready to drive with Continental? Take the first step and fill in the online application.

### Despre noi

**Continental** develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.