

# Internship - Infrastructure Application Management - CTBC

## Responsabilități

As an **Infrastructure Application Management Intern**, you will support the team responsible for managing and optimizing the infrastructure application landscape. This role is designed for students who want hands-on exposure to enterprise IT environments, application lifecycle management, documentation, and process improvement, while working closely with experienced application managers.

The internship focuses on **learning by doing**, with clear guidance and structured tasks aligned with real business processes.

## Key Responsibilities

### Application Portfolio Support

- Support the maintenance of the application portfolio by collecting, updating, and validating application-related data (e.g. owners, usage, lifecycle status).
- Assist in basic analysis of applications to support standardization, consolidation, or optimization initiatives.
- Help ensure clear ownership and up-to-date records for infrastructure applications supported by the team.
- Support license tracking activities by gathering and validating usage-related information.

### Process Improvement & Documentation

- Assist in identifying gaps or inefficiencies in application management processes.
- Support the creation and maintenance of process documentation, workflows, and guidelines.
- Update documentation following changes in applications, processes, or tools.
- Assist in troubleshooting data or documentation inconsistencies and escalate when needed.

### Technical Collaboration & Support

- Collaborate with technical and non-technical stakeholders to support application-related activities.
- Assist the team in preparing information required for software deployment or operational activities.
- Work closely with IT Operations teams to better understand how infrastructure applications are deployed and supported.

### Change Management Support

- Support change management activities in line with ITIL principles.
- Assist with documenting change requests and tracking their status.
- Help assess the impact of minor application changes under supervision.



Job ID  
**REF96780V**

ID poziție  
**Tehnologia Informației**

Domeniul de activitate  
**Timișoara**

Persoană juridică  
**ContiTech Thermopol Romania S.R.L.**

## Automated Workflows & Administration

- Support the identification of manual activities that could be automated.
- Assist with testing, documenting, and updating automated workflows.
- Help with administrative tasks related to application management tools and platforms.

## Cerințe

### Qualifications (Internship Level)

- Currently enrolled in a **Bachelor's degree** in Computer Science, Information Technology, or a related field.
- Interest in Infrastructure, Application Management, or IT Operations.
- Basic understanding of IT concepts (applications, systems, environments).
- Familiarity with **Microsoft Office tools**, especially Excel (data lists, basic analysis).
- Willingness to learn about **ITIL principles, change management, and Agile ways of working**.
- Good organizational skills and attention to detail.
- Ability to work independently on assigned tasks, with guidance when needed.
- Strong collaboration skills and openness to feedback.
- Fluent in English (written and spoken)

## Oferta noastră

What we offer:

The 13-th salary - Paid once a year, in December;

Meal tickets - With a value of 40 Ron;

Private Health Insurance - Health is the most important, so we offer you a medical subscription through Signal Iduna;

Referral bonuses - We encourage colleagues to refer new candidates to us and, at the same time, to get the chance to receive a bonus;

Bookster - Feed your body and your mind. You can borrow books and you'll receive them at the office;

Sports benefits- It's important to stay active, so we offer you the 7Card;

Discounts at our partners - We collaborate with different vendors, and we receive discounts for various products/ services like rubbers, restaurants, kindergartens, etc;

System for Rewarding Improvement Ideas - We have an internal improvement program (Continental Idea Management) that gives you the opportunity to come up with ideas and to be honored with an attractive bonus (this is established by the CIM team according to your improvement idea);

Happy days - If you or your child is getting married, or you become a parent, you receive some extra free days;

Life events celebration - If your family is growing, we praise your newborn with a bonus;

Unfortunate events - In case of unhappy events in your life, we support you by offering you free days and financial support (handled on a case by-case basis);

Extra vacation days - You begin with 22 vacation days/year, and starting with the 3rd year with us, we offer you 1 more day of vacation and. We reward employees who reach 15 and 20 years within the company with another day of vacation, reaching a maximum of 29 days.

Professional development - Many opportunities to develop yourself within the company;

Diversity and multicultural mindset - We encourage you to join us no matter who, where, or what you are. We have colleagues from different nations and a variety of languages are spoken in our company.

Ready to drive with Continental? Take the first step and fill in the online application.

## **Despre noi**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2021, Continental generated sales of €33.8 billion and currently employs more than 190,000 people in 58 countries and markets. On October 8, 2021, the company celebrated its 150th anniversary.

The ContiTech group sector develops and manufactures, for example, cross-material, environmentally friendly and intelligent products and systems for the automotive industry, railway engineering, mining, agriculture and other key industries. Guided by the vision of “smart and sustainable solutions beyond rubber,” the group sector draws on its long-standing knowledge of the industry and materials to open up new business opportunities by combining various materials with electronic components and individual services.