

Senior Associate/Senior Business Process Consultant EDI Operations

Your tasks

1. Customer interaction (internal /external):

- Conducts and starts EDI connections with external partners.
- Conducts and starts improvements based on user requirements, blueprint design and documentation.
- Performs testing that would lead to correct implementation of an EDI connection.
- Manage EDI incidents raised by the ContiTech locations and implements solutions with the external AMS provider or IT System Interfaces of ContiTech
- Raises BMC EDI changes, based on incidents or partner request.
- Change and incident management in BMC.
- Uses the Global mailbox - SSO.EDI@contitech.de
- Interacts across all organization levels comfortably with internal customers, technical support resources, and external business partners such as: Customers, Banks, Freight Forwarders, and vendors for any EDI related topics.

1. EDI Projects:

- Participation in IT and business projects that require EDI involvement.
- Globally supports the Business Areas in the SAP Rollout Projects for the EDI module.
- Supports and initiates process standardizations for the EDI Module.
- May lead and coordinate the work of a small team when working in projects.
- Raises internal requests for EDI packages offered by third party like WSW

1. ERP EDI and add-ons

- Second-level support for the EDI Local Key Users
- Generates/Creates a Knowledge Network for EDI processes within the locations all around the globe.
- Ensure compliance to existing and development of required data and reporting standards.
- Coordination and support of ContiTech's corresponding local key users / contacts.
- Provision of functional directions to the ContiTech local key users for the use of SAP EDI applications
- Specialist contact person for the Sector's IT departments or IT providers for issues concerning more than one company.
- Creates training materials and deliver trainings to the end users.
- Performs testing of problem fixes, enhancements, system upgrades and new functionalities.
- Administration of SPEEDI/JUNIQ add-ons in the ERP systems
- Creation of routines or sequence of routines that lead to proper data



Job ID
REF96777V

Location
Taguig City

Leadership level
Leading Self

Job flexibility
Hybrid Job

Legal Entity
Continental Global Business Services Manila, Inc.

interpretation.

- Updates in SPEEDI/JUNIQ tables

Your profile

- * Bachelor´s degree in computer science / IT / related
- * Fluent level of english (Interviews will be in english)
- * At least 3 years of experience in EDI
- * Travel availability (Europe)
- * Advanced English, MS Office 365

Our offer

The well-being of our employees is important to us. That's why we offer exciting career prospects and support you in achieving a good work-life balance with additional benefits such as:

- Training opportunities
- Mobile and flexible working models

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental Global Business Services in Manila started in June 2012 as Veyance Technologies Inc. and was acquired by Continental AG in January 2015. On the same year, it legally changed the company name to Continental Global Business Services Manila Inc., which reflects its global presence as a full-fledged subsidiary of ContiTech Division in Continental AG.

GBS Manila is composed of five (5) main work streams, structured to make processes centralized, standardized, and in leveraged technology with the support of IT group, Continental Business Systems & RPA Competence Center.

It provides end-to-end, front-to-back services; from customer service, order management, purchasing, invoice to payment, credit and collection, full finance activities, data management, and HR services including payroll, employee benefits and talent acquisition; all built to meet its customers needs.