

# IT Engineer - Smart Factory Operations

## Tus actividades

We are seeking a detail-oriented and analytical IT Engineer to join our Smartfactory Operations team. In this role, you will be at the forefront of implementing and maintaining cutting-edge smart manufacturing technologies, driving our digital transformation initiatives.

- Ensure operations for all Smartfactory solutions such as the Manufacturing Execution Systems (SAP DM), Manufacturing Service Bus (MSB), IoT Edge Technology, Maschine Data Acquisition and Recipe Management System
- Offer 2nd level support of business solutions in the area of Manufacturing IT Applications
- Support/consult the central key user and the local key users in the plants for all Smartfactory solutions
- Drive active system monitoring
- Coordinate system upgrades and patches
- Support the digital transformation of the business with digitalization solutions
- Support the regional rollout of the Smartfactory solutions
- Overtake the responsibility to coordinate all infrastructure and other issue related activities
- Implement and refine IT best practices in the relevant areas: project management, portfolio management, service management
- Foster collaboration and cooperation with other teams and competence centers
- Support to steer and control external providers to ensure optimal world-wide service provisioning

## Tu perfil

- Bachelor's degree in Computer Science, Information Technology, Industrial Engineering, or a related field
- At least 2 years of experience in IT engineering or a related field, preferably in a manufacturing environment
- Familiarity with manufacturing processes and Industry 4.0 concepts
- Strong problem-solving skills and ability to work efficiently under pressure
- Knowledge of Manufacturing Execution Systems (MES) SAP-DM will be a strong plus
- Knowledge in ITSM such as incident, change and problem management - ITIL certificate desirable
- Business-fluent English language skills written and spoken
- Excellent communication skills and structured work style
- Embracing teamwork by supporting each other
- Openness to international business trips (10-20%)

## Lo que ofrecemos



Job ID  
**REF96639C**

Área de trabajo  
**Tecnología de la Información**

Ubicación  
**San Luis Potosí - Tires**

Nivel de liderazgo  
**Autoliderazgo**

Flexibilidad laboral  
**Trabajo híbrido**

Unidad jurídica  
**ContiTech Mexicana, S. de R.L.  
de C.V.**

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

#LI-SFGO

Ready to drive with Continental? Take the first step and fill in the online application.

## **Acerca de nosotros**

### **Continental Group:**

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In **2023**, Continental generated **preliminary** sales of **€41.4** billion and currently employs around 200,000 people in **56** countries and markets.

### **ContiTech Group Sector:**

ContiTech is one of the world's leading industry experts. Far beyond our roots as a rubber products manufacturer, we offer connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food industry and the furniture industry. As a group sector of Continental, ContiTech currently employs more than 40,000 people in 40 countries and regions and is active as a global industrial partner in Asia, Europe, North America and South America.