

Warranty Executive - REC (Modipuram)

Responsabilități

Ensure effective resolution of all tyre-related warranty complaints, balancing customer satisfaction with the company's commercial objectives.

This includes monitoring and reporting of Warranty KPIs.

Organize, coordinate, and track all customer complaints related to tyres, ensuring timely handling and resolution. Oversee the process for scrapping adjusted tyres at REC in compliance with company policies.

Cerințe

Academic degree / diploma in mechanical / automobile engineering (preferred)

Oferta noastră

Has the ability to resolve complex and/or extensive customer complaints with respect to customer satisfaction and the commercial goals of the company.

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Despre noi

Continental India Private Limited



Job ID
REF95948B

Domeniul de activitate
Faridabad

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Onsite Job

Persoană juridică
Continental India Private Limited