

Warranty Executive - REC (Modipuram)

Tus actividades

Ensure effective resolution of all tyre-related warranty complaints, balancing customer satisfaction with the company's commercial objectives.

This includes monitoring and reporting of Warranty KPIs.

Organize, coordinate, and track all customer complaints related to tyres, ensuring timely handling and resolution. Oversee the process for scrapping adjusted tyres at REC in compliance with company policies.

Tu perfil

Academic degree / diploma in mechanical / automobile engineering (preferred)

Lo que ofrecemos

Has the ability to resolve complex and/or extensive customer complaints with respect to customer satisfaction and the commercial goals of the company.

Ready to drive with Continental? Take the first step and fill in the online application.

Acerca de nosotros

Continental India Private Limited



Job ID
REF95948B

Ubicación
Faridabad

Nivel de liderazgo
Autoliderazgo

Flexibilidad laboral
Trabajo Presencial

Unidad jurídica
Continental India Private Limited