

Warranty Executive - REC (Modipuram)

Your tasks

Ensure effective resolution of all tyre-related warranty complaints, balancing customer satisfaction with the company's commercial objectives.

This includes monitoring and reporting of Warranty KPIs.

Organize, coordinate, and track all customer complaints related to tyres, ensuring timely handling and resolution. Oversee the process for scrapping adjusted tyres at REC in compliance with company policies.

Your profile

Academic degree / diploma in mechanical / automobile engineering (preferred)

Our offer

Has the ability to resolve complex and/or extensive customer complaints with respect to customer satisfaction and the commercial goals of the company.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental India Private Limited



Job ID
REF95948B

Location
Faridabad

Leadership level
Leading Self

Job flexibility
Onsite Job

Legal Entity
Continental India Private Limited