

# Software Application Specialist

หน้าที่ความรับผิดชอบในงานของคุณ

## About the Role

We are seeking a highly motivated IT Specialist - Retread Systems to act as a key liaison between Continental Retread Solutions (CRS) partners, plant operations, internal IT teams, and external development partners. In this role, you will ensure the stability, performance, and continuous improvement of the CLCSoft shop-floor application.

## Key Responsibilities

### Development & Release Management (40%)

- Gather and document requirements for new features and enhancements
- Translate business needs into database designs and specifications
- Coordinate development sprints, UAT, and deployments
- Manage release processes including version control and documentation
- Validate system functionality

### Incident & Problem Management (25%)

- First point of contact for incidents
- Troubleshoot EDI/SFTP issues
- Perform SQL checks and debugging
- Conduct root cause analysis
- Document incidents and solutions

### User Management & Training (10%)

- Manage user access and roles
- Create training materials
- Conduct remote training sessions
- Support onboarding of new partners

### Stakeholder & Vendor Management (10%)

- Coordinate with development partners
- Monitor vendor performance and SLAs
- Collaborate with AWS and Cybersecurity teams
- Align with Purchasing and internal stakeholders

### Master Data Management (15%)

- Maintain system master data
- Ensure data integrity
- Enforce governance standards



รหัสตำแหน่งงาน

**REF954880**

ที่ตั้ง

**Jundiaí**

ระดับความเป็นผู้นำ

**Leading Self**

ความยืดหยุ่นในการทำงาน

ทำงานนอกสถานที่และที่บริษัท

นิติบุคคล

**Continental do Brasil Produtos Automotivos Ltda.**

## โปรไฟล์ของคุณ

### Required:

- Bachelor's degree in IT or related field
- 5+ years experience (2+ relevant)
- Shop-floor IT support experience
- Strong analytical and communication skills
- Very good English proficiency
- SQL knowledge
- EDI/SFTP experience

### Preferred:

- Retread manufacturing knowledge
- Agile development methods & tools (e.g. JIRA)
- Basic Spanish proficiency

### Additional Information

- Travel up to 5%

## ข้อเสนอของเรา

Ready to drive with Continental? Take the first step and fill in the online application.

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## เกี่ยวกับเรา

Continental sviluppa tecnologie intelligenti, connesse e sostenibili per il trasporto di beni e di persone. Fondato nel 1871 il produttore internazionale di pneumatici, fornitore automotive e partner industriale, offre soluzioni sicure, confortevoli, personalizzate e convenienti. Nel 2024, il Gruppo ha generato un volume di affari pari a 39,7 miliardi di euro impiegando più di 190.000 dipendenti in 55 paesi in tutto il mondo.

[www.continental-corporation.com](http://www.continental-corporation.com)

La divisione Pneumatici conta 19 siti di produzione e 16 di sviluppo in tutto il mondo. Tra i principali produttori di pneumatici con più di 56.000 dipendenti, la divisione ha registrato un fatturato di 13,8 miliardi di euro nel 2025. Da oltre 150 anni, Continental si colloca tra i leader delle tecnologie di produzione di pneumatici con un'ampia gamma di prodotti per autovetture, veicoli commerciali e due ruote. Grazie ai continui investimenti in ricerca e sviluppo, Continental garantisce un importante contributo alla mobilità sicura, economica ed ecologicamente efficiente. Il portafoglio della divisione Pneumatici include servizi per il commercio di pneumatici e per le applicazioni per flotte, nonché sistemi di gestione digitale di pneumatici per veicoli commerciali.