

IT Specialist – Retread Systems

หน้าที่ความรับผิดชอบในงานของคุณ

About the Role

We are seeking a highly motivated IT Specialist – Retread Systems to act as a key liaison between Continental Retread Solutions (CRS) partners, plant operations, internal IT teams, and external development partners. In this role, you will ensure the stability, performance, and continuous improvement of the CLCSoft shop-floor application.

Key Responsibilities

Development & Release Management (40%)

- Gather and document requirements for new features and enhancements
- Translate business needs into database designs and specifications
- Coordinate development sprints, UAT, and deployments
- Manage release processes including version control and documentation
- Validate system functionality

Incident & Problem Management (25%)

- First point of contact for incidents
- Troubleshoot EDI/SFTP issues
- Perform SQL checks and debugging
- Conduct root cause analysis
- Document incidents and solutions

User Management & Training (10%)

- Manage user access and roles
- Create training materials
- Conduct remote training sessions
- Support onboarding of new partners

Stakeholder & Vendor Management (10%)

- Coordinate with development partners
- Monitor vendor performance and SLAs
- Collaborate with AWS and Cybersecurity teams
- Align with Purchasing and internal stakeholders

Master Data Management (15%)

- Maintain system master data
- Ensure data integrity
- Enforce governance standards



รหัสตำแหน่งงาน

REF954880

ที่ตั้ง

Jundiaí

ระดับความเป็นผู้นำ

Leading Self

ความยืดหยุ่นในการทำงาน

ทำงานนอกสถานที่และที่บริษัท

นิติบุคคล

Continental do Brasil Produtos Automotivos Ltda.

โปรไฟล์ของคุณ

Required:

- Bachelor's degree in IT or related field
- 5+ years experience (2+ relevant)
- Shop-floor IT support experience
- Strong analytical and communication skills
- Very good English proficiency
- SQL knowledge
- EDI/SFTP experience

Preferred:

- Retread manufacturing knowledge
- Agile development methods & tools (e.g. JIRA)
- Basic Spanish proficiency

Additional Information

- Travel up to 5%

ข้อเสนอของเรา

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เกี่ยวกับเรา

Continental sviluppa tecnologie intelligenti, connesse e sostenibili per il trasporto di beni e di persone. Fondato nel 1871 il produttore internazionale di pneumatici, fornitore automotive e partner industriale, offre soluzioni sicure, confortevoli, personalizzate e convenienti. Nel 2024, il Gruppo ha generato un volume di affari pari a 39,7 miliardi di euro impiegando più di 190.000 dipendenti in 55 paesi in tutto il mondo.

www.continental-corporation.com

La divisione Pneumatici conta 19 siti di produzione e 16 di sviluppo in tutto il mondo. Tra i principali produttori di pneumatici con più di 56.000 dipendenti, la divisione ha registrato un fatturato di 13,8 miliardi di euro nel 2025. Da oltre 150 anni, Continental si colloca tra i leader delle tecnologie di produzione di pneumatici con un'ampia gamma di prodotti per autovetture, veicoli commerciali e due ruote. Grazie ai continui investimenti in ricerca e sviluppo, Continental garantisce un importante contributo alla mobilità sicura, economica ed ecologicamente efficiente. Il portafoglio della divisione Pneumatici include servizi per il commercio di pneumatici e per le applicazioni per flotte, nonché sistemi di gestione digitale di pneumatici per veicoli commerciali.