

# IT Engineer Client Environment & Mobile Devices

## Jūsų užduotys

We are seeking a skilled IT Engineer Client Environment & Mobile Devices to support, operate, and further develop our Client Environment and Mobile Device services. This role is central to ensuring a reliable, secure, and efficient client landscape across mobile platforms, traditional clients, and virtual workspaces.

- Operate and further develop the Mobile Device Management (MDM) platform with a strong focus on Apple, iOS, and JAMF.
- Define and maintain configuration profiles, security baselines, compliance controls, and enrollment processes for mobile devices.
- Ensure secure, stable, and user-friendly lifecycle management of mobile devices
- Collaborate with external partners and vendors to enhance MDM functionality and optimize related processes.
- Oversee system management platforms (e.g., Landesk) to support patching, software distribution, and update lifecycle activities.
- Operate and further develop the Intune endpoint management platform for all mobile devices incl. hand held scanners on the shopfloor
- Contribute to modernization, harmonization, and automation initiatives within system management.
- Ensure system and patch management processes comply with security and corporate standards.
- Manage packaging, testing, and deployment of software across heterogeneous client environments.
- Work closely with external partners to ensure efficient software packaging and high-quality releases.
- Maintain documentation of packaging standards and continuously improve packaging workflows.
- Support and optimize macOS, Windows, and VDI client environments.
- Participate in architecture reviews and propose improvements across client technologies.
- Coordinate with external service providers for L2/L3 operations and ensure alignment with internal service expectations.
- Monitor and improve service performance, reliability, and overall user experience.
- Act as an architectural point of contact for client and mobile services within the team.
- Ensure service designs align with security, compliance, and operational guidelines.
- Support long-term roadmap planning and harmonization across client and mobile services.



Darbo ID  
**REF95168X**

Vieta  
**Taguig City**

Lyderystės lygis  
**Leading Self**

Darbo laiko lankstumas  
**Hybrid Job**

Juridinis asmuo  
**Continental Global Business  
Services Manila, Inc.**

## Reikalavimai

- Solid experience in IT infrastructure or client engineering roles, ideally with exposure to both mobile and desktop environments.

- Good understanding of Apple/iOS ecosystems, JAMF, and general mobile device management concepts.
- Experience with system management, patch management, and software deployment tools (Landesk experience is a plus).
- Familiarity with software packaging, client automation, and lifecycle processes.
- Technical knowledge across macOS, Windows, and VDI platforms.
- Ability to oversee architectural aspects in collaboration with partners and internal stakeholders.
- Proactive, structured, and solution oriented mindset with strong analytical skills.
- Team player attitude with solid communication skills and a willingness to take ownership.

## **Mes siŭlome**

- Hybrid work setup
- HMO upon hire
- Values-based culture
- Work-life balance
- Learning Opportunities

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## **Apie mus**

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