TH OE Automotive Engineer

Náplň práce

<u>Tire Development and Release</u>

a. Manage tire development projects for OE customers.

b. Act as a technical liaison between OE customers and tire development team.

c. Support design strategy development for running and future OE tire development projects. Develop/execute submission strategies jointly with Tire Development Engineer, Subjective Handling Driver, Technical Account Manager and KAM.

d. Plan, organize, support, and attend joint tests with customers at different stages of OE tire development projects.

e. Manage prototype/sample tire orders of OE customers.

f. Manage OE customer/product specific requirements (i.e. tire performance, tire testing, tire quality, program/project specific requirements, tire marking requirements, logistics requirements...etc.), ensure all relevant requirements are incorporated in project scope, project deliverables, and Continental internal documents/procedures. Create and update customer/product specific requirement documents which are released/available in Continental systems for the assigned projects/accounts (e.g. PSR documents in POMS, CSR documents in DocLib).

g. Support GE in developing OE customer specific test methods when needed.

h. Support/lead PPAP approval process for the assigned projects. Plan/coordinate/execute all internal/external release/approval tests, and administrative activities to get PPAP approval and release an OE tire for assigned customers for mass production. Prepare/collect all required documents/drawings to get OE engineering sign-off and PSW sign-off. Submit all documents to Technical Account Manager and/or KAM for review and approval.

i. Plan/coordinate/execute the activities with all internal and external stakeholders to ensure flawless launch of OE tires.

j. Maintain Continental and customer tools/databases/portals to ensure all Continental and customer requirements are met.

<u>Business Support</u>

a. Lead/support account activities in preparation for technical reviews

ID pozície
REF95108I

Miesto práce
Bangkok

Úroveň vedenia ľudí
Leading Self

Flexibilita
Onsite Job

Pracovný čas
Plný úväzok

Právnická osoba
Continental Tyres Co., Ltd.

for running and future OE tire development projects.

b. Build/utilize trust based, effective, mutual value creation focused relationships with key decision makers at OE customers.

c. Support RFQ and 5 Year Plan activities as required by KAM/Technical Account Manager.

d. Collect marketing intelligence (competitor/customer/market) to support account management to align account activities with OE customers' needs to sustain and grow the business in line with OE PLT business unit strategy for the region/customers.

e. Support KAM/Technical Account Manager in management of R&D budget by minimizing/avoiding non-value adding tasks, and by continuous implementation of cost efficient best practices and lessons learned across all running functions/activities.

f. Take additional responsibilities as required by KAM or Technical Account Manager based on changing account activities, changing business/customer requirements and changing market conditions.

Quality

a. Lead/support customer complaint handling activities. Analyze, follow-up, and respond to customer complaints with support from account/regional quality manager(s), plant quality, and central quality teams to ensure timely resolution of quality problems through structured problem solving.

b. Maintain internal and external quality management and complaint handling tools/databases/portals.

c. Share lessons learned with cross-functional team members to prevent repeat quality issues.

d. Support account/regional quality manager(s) and Technical Account Manager to develop and execute preventive actions to continuously improve Continental's perceived quality performance by OE customers.

e. Monitor customer satisfaction and quality status through customer released data, report status to account management on a regular basis, lead/support action plans to close identified gaps.

f. Support conformity of production testing activities for accounts responsible for, evaluate and report results to account management.

g. Monitor end of line test data (i.e. tire uniformity, tire balance, tire visuals) work with plant and central quality teams for continuous improvement.

h. Collect warranty performance data of the tires responsible for. Review the status with customers and account management regularly.

i. Lead/support account activities to ensure successful customer

audits/visits of Continental facilities. Organize, support, and accompany plant audits in cooperation with plant quality manager and account/region quality manager(s).

j. Support plant quality and central quality organizations to keep customer specific (e.g. BIQS, Q1, VQE...etc.) certifications current.

k. Sharing joint responsibility for account activities in meeting IATF 16949 with PDT group leader, TAM and KAM.

l. Support FMEA, 8D, Control Plan, GT POMS documents related activities as a team member.

Profil kandidáta

1) University degree: Mechanical or automotive engineer, or similar technical education.

2) Preferred candidates with tire development knowledge, 3 years experience in tire development testing or manufacturing.

3) Experience in a cross-functional work environment; oversea working experience preferred; Project management experiences.

4) Intercultural sensitivity required.

5) Fluent in Thai & English language, Chinese or Japanese will be a plus.

Čo ponúkame

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O nás

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

With its premium portfolio in the car, truck, bus, two-wheel and specialty tire segment, the Tires group sector stands for innovative solutions in tire technology. Intelligent products and services related to tires and the promotion of sustainability complete the product portfolio. For specialist dealers and fleet management, Tires offers digital tire monitoring and tire management systems, in addition to other services, with the aim of keeping fleets mobile and increasing their efficiency. With its tires, Continental makes a significant contribution to safe, efficient and environmentally friendly mobility.