

# HR Services Governance Americas Lead

## Vos activités

ContiTech is seeking a dynamic and experienced HR Operations Team Leader Americas for our HR Service Governance & Systems team.

This role will be responsible for:

- Leading a team of HR Services Specialists in Manila and Mexico
- Ensuring governance for HR Services processes in the Americas region
- Managing quality issues / service requests coming from the locations related to outsourced processes
- Supporting service related transformations
- Supporting locations in their outsourcing activities
- Leading preparation for BPO in non-BPO scope countries

## Votre profil

- University degree in Human Resources, Business Administration, or related field
- Minimum of 5 years of HR experience, Service Center background and leadership experience preferred
- Experience with HR management of HR systems and data analysis tools
- Demonstrated expertise in HR Services and project management
- Strong analytical and problem-solving skills, with the ability to translate data into actionable insights

## Notre offre

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes. At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

Ready to drive with Continental? Take the first step and fill in the online application.

## A propos de nous

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently



Référence  
**REF95073T**

Domaine fonctionnel  
**Human Resources**

Site  
**San Luis Potosí**

Niveau de leadership  
**Leading People**

Flexibilité du poste  
**Onsite Job**

Nom du contact  
**Sergio Gonzalez**

Unité légale  
**ContiTech Mexicana, S. de R.L.  
de C.V.**

employs around 190,000 people in 55 countries and markets.

Guided by the vision of being the customer's first choice for material-driven solutions, the ContiTech group sector focuses on development competence and material expertise for products and systems made of rubber, plastics, metal, and fabrics. These can also be equipped with electronic components in order to optimize them functionally for individual services. ContiTech's industrial growth areas are primarily in the areas of energy, agriculture, construction, and surfaces. In addition, ContiTech serves the automotive and transportation industries as well as rail transport.