

# Senior IT Consultant M365 Collaboration & Infrastructure Applications - CTBC

## Your tasks

As a Senior IT Consultant - Collaboration & Infrastructure Applications, you take full ownership of a broad range of collaboration and infrastructure services within the Microsoft 365 ecosystem as well as internally developed and off the shelf infrastructure tools. You ensure that all services operate in a stable, secure, efficient, and cost-conscious manner while shaping their long-term strategic development. In this senior role, you work closely with business stakeholders, internal IT teams, and external partners to define, evolve, and modernize the collaboration landscape, contributing significantly to our transformation journey by driving automation, standardization, and continuous improvement initiatives.

- End-to-end strategic service ownership for M365 collaboration applications and other infrastructure-related collaboration applications.
- Lead optimization, standardization and harmonization projects within the M365 ecoverse and the Infrastructure application portfolio
- Ensure highly stable, secure, efficient, and compliant operation of all assigned services with a focus on continuous optimization.
- Provide senior-level input to solution designs and influence architectural decisions in alignment with enterprise architecture standards.
- Identify, drive, and lead initiatives around automation, standardization, modernization, and cost efficiency across the collaboration landscape.
- Steer, challenge, and coordinate external service providers across L1, L2, and partially L3 operations, ensuring SLA compliance, performance transparency, and continuous improvement.
- Manage complex incidents, problems, and changes, ensuring service continuity and professional, complete documentation.
- Act as a senior trusted advisor to business stakeholders, translating business needs into scalable solution designs and guiding implementation of collaboration and workflow solutions.
- Drive adoption of collaboration tools, promote modern digital workplaces, and support organizational change.
- Ensure adherence to governance, security, compliance, documentation, and lifecycle standards across all services.
- Evaluate new M365 features and market trends, assess their strategic relevance, and steer their introduction into the environment.

## Your profile

- Deep expertise in M365 collaboration services, especially SharePoint Online, Teams, Office Apps, Power Apps, and Power Automate, ideally in an enterprise environment.
- Extensive experience with cloud service management, workflow



Job ID  
**REF94979W**

Field of work  
**Information Technology**

Location  
**Timișoara**

Leadership level  
**Leading Self**

Job flexibility  
**Hybrid Job**

Legal Entity  
**ContiTech Thermopol Romania S.R.L.**

- automation, low-code/no-code platforms, and operational excellence.
- Proven track record of successfully lead projects from definition to execution
  - Strong knowledge of ITIL processes and service governance, with a proven track record of service ownership or comparable responsibilities.
  - Demonstrated ability to steer, challenge, and manage external service providers across all operational levels (L1-L3).
  - Strong architectural understanding of M365 integrations, workflows, automation patterns, and governance frameworks.
  - Ability to translate complex business requirements into robust technical concepts, solution designs, and strategic service improvements.
  - Excellent communication, consulting, and stakeholder-management skills, including interaction with senior business partners.
  - Analytical and strategic mindset with focus on efficiency, stability, automation, cost optimization, and continuous improvement.
  - Experience with standardization of custom-built or internally developed applications is beneficial.
  - Degree in Computer Science, Information Systems, or equivalent senior-level professional experience.

## Our offer

- **The 13-th salary** - Paid once a year, in December;
- **Meal tickets** - With a value of 40 Ron;
- **Hybrid schedule** - Work-life balance is important, so we offer a flexible schedule. Please agree on this with your superior;
- **Private Health Insurance** - Health is the most important, so we offer you a medical subscription through Signal Iduna;
- **Referral bonuses** - We encourage colleagues to refer new candidates to us and, at the same time, to get the chance to receive a bonus;
- **Bookster** - Feed your body and your mind. You can borrow books and you'll receive them at the office;
- **Sports benefits**- It's important to stay active, so we offer you the 7Card;
- **Discounts at our partners** - We collaborate with different vendors, and we receive discounts for various products/ services like rubbers, restaurants, kindergartens, etc;
- **System for Rewarding Improvement Ideas** - We have an internal improvement program (Continental Idea Management) that gives you the opportunity to come up with ideas and to be honored with an attractive bonus (this is established by the CIM team according to your improvement idea);
- **Happy days** - If you or your child is getting married, or you become a parent, you receive some extra free days;
- **Life events celebration** - If your family is growing, we praise your newborn with a bonus;
- **Unfortunate events** - In case of unhappy events in your life, we support you by offering you free days and financial support (handled on a case by-case basis);
- **Extra vacation days** - You begin with 22 vacation days/year, and starting with the 3rd year with us, we offer you 1 more day of vacation and, afterward from 2 to 2 years you'll get one more extra day (the maximum you can achieve is 29);

- **Professional development** - Many opportunities to develop yourself within the company;
- **Diversity and multicultural mindset** - We encourage you to join us no matter who, where, or what you are. We have colleagues from different nations and a variety of languages are spoken in our company.

Ready to drive with Continental? Take the first step and fill in the online application.

## **About us**

Continental is a leading tire manufacturer and industry specialist that develops and produces sustainable, safe and convenient solutions for automotive manufacturers as well as industrial and end customers worldwide. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food sector and the furniture industry. With about 39,000 employees in more than 40 countries and sales of some 6.4 billion euros (2024), the global industrial partner is active with core branches in Asia, Europe and North and South America.