

# IT Consultant M365 Collaboration & Infrastructure Applications - CTBC

## Responsabilități

As an IT Consultant - Collaboration & Infrastructure Applications, you will serve as the Service Owner for a range of collaboration and infrastructure applications within the Microsoft 365 ecosystem and internally developed and smaller off the shelf infrastructure tools, ensuring operation in a stable, secure, and cost efficient manner. In this role, you will work closely with business stakeholders, internal IT teams, and external service providers to define, maintain, and evolve the collaboration landscape. You will play a key part in our current transformation journey, focusing on automation, standardization, and continuous improvement across all supported services.

- End-to-end service ownership for M365 collaboration applications such as SharePoint Online, Power Apps, and Power Automate or other Infrastructure collaboration applications
- Support and further develop self-built tools and several smaller off the shelf applications.
- Ensure stable, secure, and efficient operation of all assigned services.
- Contribute to solution designs and support architectural decisions in alignment with enterprise standards.
- Identify and drive improvements around automation, standardization, and cost efficiency.
- Coordinate and steer external service providers across L1, L2, and partially L3 operations, ensuring SLA and KPI fulfillment.
- Manage incidents, problems, and changes and ensure high service quality, service continuity and proper documentation.
- Act as trusted advisor to business stakeholders, translating requirements into solution designs and support the implementation of collaboration and workflow solutions.
- Support adoption of collaboration tools and promote modern, standardized ways of working.
- Maintain governance, security, documentation, and compliance across all services.
- Evaluate new M365 features from a technical perspective and support their integration into the environment.

## Cerințe

- Strong technical and practical expertise in M365 collaboration services, e.g. SharePoint Online, Teams, Power Apps, and Power Automate.
- Experience with custom or internally developed applications is beneficial.
- Experience with cloud service management, workflow automation, and low-code/no-code solutions.
- Understanding of service management processes (ITIL) and operational governance.



Job ID  
**REF94976L**

ID poziție  
**Tehnologia Informației**

Domeniul de activitate  
**Timișoara**

Nivelul de Leadership  
**Leading Self**

Flexibilitatea programului de lucru  
**Hybrid Job**

Persoană juridică  
**ContiTech Thermopol Romania S.R.L.**

- Proven ability to coordinate and manage external service providers (L1-L3).
- Solid architectural understanding of M365 integrations, workflows, and governance.
- Ability to translate business requirements into technical concepts and service improvements.
- Strong communication, consulting, and stakeholder-management skills.
- Analytical mindset focused on efficiency, stability, automation, and modernization.
- Degree in Computer Science, Information Systems, or equivalent professional experience.

## Oferta noastră

- **The 13-th salary** - Paid once a year, in December;
- **Meal tickets** - With a value of 40 Ron;
- **Hybrid schedule** - Work-life balance is important, so we offer a flexible schedule. Please agree on this with your superior;
- **Private Health Insurance** - Health is the most important, so we offer you a medical subscription through Signal Iduna;
- **Referral bonuses** - We encourage colleagues to refer new candidates to us and, at the same time, to get the chance to receive a bonus;
- **Bookster** - Feed your body and your mind. You can borrow books and you'll receive them at the office;
- **Sports benefits** - It's important to stay active, so we offer you the 7Card;
- **Discounts at our partners** - We collaborate with different vendors, and we receive discounts for various products/ services like rubbers, restaurants, kindergartens, etc;
- **System for Rewarding Improvement Ideas** - We have an internal improvement program (Continental Idea Management) that gives you the opportunity to come up with ideas and to be honored with an attractive bonus (this is established by the CIM team according to your improvement idea);
- **Happy days** - If you or your child is getting married, or you become a parent, you receive some extra free days;
- **Life events celebration** - If your family is growing, we praise your newborn with a bonus;
- **Unfortunate events** - In case of unhappy events in your life, we support you by offering you free days and financial support (handled on a case by-case basis);
- **Extra vacation days** - You begin with 22 vacation days/year, and starting with the 3rd year with us, we offer you 1 more day of vacation and, afterward from 2 to 2 years you'll get one more extra day (the maximum you can achieve is 29);
- **Professional development** - Many opportunities to develop yourself within the company;
- **Diversity and multicultural mindset** - We encourage you to join us no matter who, where, or what you are. We have colleagues from different nations and a variety of languages are spoken in our company.

Ready to drive with Continental? Take the first step and fill in the online application.

## **Despre noi**

Continental is a leading tire manufacturer and industry specialist that develops and produces sustainable, safe and convenient solutions for automotive manufacturers as well as industrial and end customers worldwide. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food sector and the furniture industry. With about 39,000 employees in more than 40 countries and sales of some 6.4 billion euros (2024), the global industrial partner is active with core branches in Asia, Europe and North and South America.