

# SIOP Operation Manager

## Your tasks

As member of the Demand Fulfillment Team, you and your team are the backbone for ensuring the E2E Demand Fulfillment process in alignment with all relevant functions within and across BAs, reaching the agreed Service Level, WoC (Inventory) & Cost targets and by that actively contributing to the BA achieving its Sales & Ebit targets.

## HOW YOU WILL MAKE AN IMPACT

- You ensure for the SIOP-managers the efficient & effective SIOP-process operations by
  - the reliable, in time preparation & provision of all agreed data, KPI, reports
  - the reliable, in time execution of all transactions/function processing in the relevant systems
  - the active support/participation in SIOP & related meetings (e.g. for alignment, information exchange, escalation handling ... )
  - a clear & strong focus on meeting / exceeding customer requirements
- You build and continuously develop the SIOP competence team, to be the "engine" of the BA's operational SIOP processes
  - You manage the tasks / workload of your team in a fair & balanced way, meeting the (previously agreed) SLA agreements with the SIOP managers
  - Develop a strong, cross-functional network within and across BAs based on its solid communication skills
  - Ensure alignment with GS SCM in terms of process & system standards and the active use of Smart SCM technologies (AI ... ).
- You continuously & actively develop a harmonized BA SIOP process
  - Driving the alignment on standard processes, timing and the required systems/functions, tools, KPIs, reports
  - Establishing defined escalation processes to manage/resolve eventual resource bottlenecks & conflicts in a transparent way



Job ID  
**REF94341L**

Field of work  
**Logistics**

Location  
**Fairlawn**

Leadership level  
**Leading People**

Job flexibility  
**Hybrid Job**

Legal Entity  
**ContiTech USA, Inc.**

## Your profile

### WHAT YOU BRING TO THE ROLE

- Bachelor's Degree in SCM, Economics/Business or related field
- 7+ years of Supply Chain and/or Financial data analytics
- Ability to lead and manage a team
- Experience in designing, implementing & operating processes & systems
- Ability to manage projects in an international/global context

- Strong communication skills, both written and verbal
- Hands-on approach when working across the organization

Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting.

No Relocation for this role.

## **Our offer**

All your information will be kept confidential according to EEO guidelines.

### **EEO-Statement:**

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

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## **About us**

Continental is a leading tire manufacturer and industry specialist that develops and produces sustainable, safe and convenient solutions for automotive manufacturers as well as industrial and end customers worldwide. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-

friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food sector and the furniture industry. With about 39,000 employees in more than 40 countries and sales of some 6.4 billion euros (2024), the global industrial partner is active with core branches in Asia, Europe and North and South America.