

# SIOP Operation Manager

## Ihre Aufgaben

As member of the Demand Fulfillment Team, you and your team are the backbone for ensuring the E2E Demand Fulfillment process in alignment with all relevant functions within and across BAs, reaching the agreed Service Level, WoC (Inventory) & Cost targets and by that actively contributing to the BA achieving its Sales & Ebit targets.

## HOW YOU WILL MAKE AN IMPACT

- You ensure for the SIOP-managers the efficient & effective SIOP-process operations by
  - the reliable, in time preparation & provision of all agreed data, KPI, reports
  - the reliable, in time execution of all transactions/function processing in the relevant systems
  - the active support/participation in SIOP & related meetings (e.g. for alignment, information exchange, escalation handling ... )
  - a clear & strong focus on meeting / exceeding customer requirements
- You build and continuously develop the SIOP competence team, to be the "engine" of the BA's operational SIOP processes
  - You manage the tasks / workload of your team in a fair & balanced way, meeting the (previously agreed) SLA agreements with the SIOP managers
  - Develop a strong, cross-functional network within and across BAs based on its solid communication skills
  - Ensure alignment with GS SCM in terms of process & system standards and the active use of Smart SCM technologies (AI ... ).
- You continuously & actively develop a harmonized BA SIOP process
  - Driving the alignment on standard processes, timing and the required systems/functions, tools, KPIs, reports
  - Establishing defined escalation processes to manage/resolve eventual resource bottlenecks & conflicts in a transparent way

## Ihr Profil

### WHAT YOU BRING TO THE ROLE

- Bachelor's Degree in SCM, Economics/Business or related field
- 7+ years of Supply Chain and/or Financial data analytics
- Ability to lead and manage a team
- Experience in designing, implementing & operating processes & systems
- Ability to manage projects in an international/global context



Job ID  
**REF94341L**

Arbeitsbereich  
**Logistik**

Standort  
**Fairlawn**

Leadership Level  
**Leading People**

Job Flexibilität  
**Hybrid Job**

Rechtliche Einheit  
**ContiTech USA, Inc.**

- Strong communication skills, both written and verbal
- Hands-on approach when working across the organization

Legal authorization to work in the U.S. is required. We will not sponsor individuals for employment visas now or in the future for this job posting.

No Relocation for this role.

## Unser Angebot

All your information will be kept confidential according to EEO guidelines.

### EEO-Statement:

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## Über uns

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ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-

friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the food sector and the furniture industry. With about 39,000 employees in more than 40 countries and sales of some 6.4 billion euros (2024), the global industrial partner is active with core branches in Asia, Europe and North and South America.