

# Internship Logistic (Customer Service)

## 工作职责

We are looking for an enthusiastic and detail-oriented Logistics Intern to join our customer service team in Dresano, Italy. This internship offers a valuable opportunity to gain hands-on experience in logistics operations while developing customer service excellence. You will work alongside experienced professionals to support our logistics and customer service functions, ensuring smooth operations and exceptional customer experiences.

- Assist in processing and tracking customer orders through our logistics system
- Support the coordination of shipments and deliveries while maintaining accurate documentation
- Respond to customer inquiries regarding order status, shipping, and logistics-related questions in a friendly and professional manner
- Perform data entry tasks related to logistics operations and customer information with precision and attention to detail
- Collaborate with team members to resolve customer issues and ensure timely problem resolution
- Monitor and update tracking information to keep customers informed
- Assist in preparing reports on logistics metrics and customer service performance
- Maintain organized records and ensure compliance with company procedures and standards

## 职位要求

- Working student or Batchlor degree
- Strong organizational and time management skills
- Good written and verbal communication skills in Italian/English
- Proficiency with basic computer applications and Microsoft Office Suite
- Detail-oriented with strong attention to accuracy
- Teamwork and collaboration skills

## 我们可以提供

Ready to drive with Continental? Take the first step and fill in the online application.

## 关于我们

Continental develops pioneering technologies and services for the sustainable and connected mobility of people and their goods. Founded in 1871, the technology company provides safe, efficient, intelligent and affordable solutions for vehicles, machinery, traffic and transport. Continental generated sales of €39.4 billion in 2022 and currently employs around 200,000 people in 57 countries and markets.



职位号码

**REF93985D**

所在地

**Dresano**

法律实体名称

**Continental Coated Systems Italy S.p.A.**

The ContiTech Group Division develops and manufactures environmentally friendly, and intelligent products and systems for the automotive industry, railway technology, mining, agriculture, and other key industries, among other things. Guided by the vision of "smart and sustainable solutions beyond rubber", the division uses its many years of industry and materials knowledge to achieve a new level of efficiency by combining different materials with electronic components and individual components.