

# Team Lead HR Service Governance AMER

## Vos activités

ContiTech is seeking a dynamic and experienced HR Operations Team Leader Americas for our HR Service Governance & Systems team.

This role will be responsible for:

- Leading a team of HR Services Specialists in Manila and Mexico
- Ensuring governance for HR Services processes in the Americas region
- Managing quality issues / service requests coming from the locations related to outsourced processes
- Supporting service related transformations
- Supporting locations in their outsourcing activities
- Leading preparation for BPO in non-BPO scope countries

## Votre profil

- University degree in Human Resources, Business Administration, or related field
- Minimum of 5 years of HR experience, Service Center background and leadership experience preferred
- Experience with HR management of HR systems and data analysis tools
- Demonstrated expertise in HR Services and project management
- Strong analytical and problem-solving skills, with the ability to translate data into actionable insights

## Notre offre

Ready to drive with Continental? Take the first step and fill in the online application.

## A propos de nous

Continental is a leading tire manufacturer and industry specialist that develops and produces sustainable, safe and convenient solutions for automotive manufacturers as well as industrial and end customers worldwide.

Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

ContiTech is one of the world's leading industry specialists. The Continental group sector offers its customers connected, environment-friendly, safe and convenient industry and service solutions using a range of materials for off-highway applications, on rails and roads, in the air, under and above the ground, in industrial environments, for the



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Niveau de leadership  
**Leading People**

Flexibilité du poste  
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Unité légale  
**Continental Global Business Services Manila, Inc.**

food sector and the furniture industry. With about 39,000 employees in more than 40 countries and sales of some 6.4 billion euros (2024), the global industrial partner is active with core branches in Asia, Europe and North and South America.