

# IT Technician SEE (Hungary)

## Responsabilități

The IT Technician plays a dual role, combining IT operations support with active involvement in business digitalization and automation initiatives.

- 40% IT Operations & End-User Support**

Ensure a stable, secure, and efficient IT environment to support ongoing business operations. This includes end-user support, device management, and day-to-day IT operations

- 60% Digitalization & Automation**

Support the business in implementing digital strategies by analyzing processes, designing, and implementing automated digital solutions. The role acts as a consultant to business stakeholders, promoting process digitalization, automation, and effective use of existing digital tools.

## IT Operations & Support

- Provide 1st level support for local servers, network infrastructure, and printing systems
- Configure, maintain, and support hardware and software solutions (clients, mobile devices, printers)
- Support internal systems and processes (ITSM system, asset management, Active Directory, patch management, backup, audit compliance)
- Perform local and group system implementations, changes, upgrades, and ongoing support
- Support IT Operations and Infrastructure with daily operational requirements
- Proactively contributes to the strategic development of the IT landscape in compliance with corporate guidelines
- Document IT procedures, system configurations, and support processes

## Digitalization & Automation

- Analyze business processes to identify opportunities for automation and digital improvement
- Design, develop, deploy, and maintain automated workflows and digital solutions
- Collaborate with cross-functional teams to gather requirements and implement process improvements
- Ensure successful deployment and integration of automation solutions with existing and new systems
- Monitor, optimize, and continuously improve existing automations
- Promote efficient use of existing Microsoft tools across the SEE region, focusing on communication and process efficiency



Job ID

**REF93368W**

ID poziție

**Tehnologia Informației**

Domeniul de activitate

**Budaörs**

Nivelul de Leadership

**Leading Self**

Flexibilitatea programului de lucru

**Hybrid Job**

Persoană juridică

**Continental Hungaria Kft.**

- Evaluate and support new digital tools and technologies aligned with business needs

## Training & Enablement

- Develop training concepts, documentation, and user guidelines
- Conduct trainings to support digital adoption and knowledge growth
- Ensure and promote CBS-related digital skills within the SEE region

## Cerințe

- National Diploma in Computer Science or a relevant Information and Communication Technology qualification
- Equivalent practical experience may be considered in lieu of formal education
- Minimum of 2 years' experience in an IT support or IT operations role
- Prior experience with process automation tools (low-code/no-code or scripting-based)
- Basic programming skills (e.g. JavaScript, Python, PowerShell)
- Basic knowledge of Artificial Intelligence (AI) and its practical application in business processes
- Strong fault-finding and problem-solving skills
- Solid IT fundamentals (Windows Server and Desktop Operating Systems, Active Directory, MS Office, IT Security basics)
- Confident handling of Windows 11 and Microsoft Office 365
- Ability to work independently with a strong solution-oriented mindset
- Good written and spoken English skills
- Willingness to learn and adapt to new technologies and digital tools
- Customer and Quality Orientation
- Delivering Results
- Integrity
- Problem Solving
- Clear and Open Communication
- Handling Feedback with Passion and Commitment

## Oferta noastră

What we offer:

- Multinational background
- Hybrid work with Home Office
- Competitive salary and other benefits
- Long-term development opportunities within a company with a stable background

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## Despre noi

**Continental** develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated preliminary sales of €39.7 billion and

currently employs around 190,000 people in 55 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.