

IT Technician SEE (Hungary)

Jūsų užduotys

The IT Technician plays a dual role, combining IT operations support with active involvement in business digitalization and automation initiatives.

- **40% IT Operations & End-User Support**

Ensure a stable, secure, and efficient IT environment to support ongoing business operations. This includes end-user support, device management, and day-to-day IT operations

- **60% Digitalization & Automation**

Support the business in implementing digital strategies by analyzing processes, designing, and implementing automated digital solutions. The role acts as a consultant to business stakeholders, promoting process digitalization, automation, and effective use of existing digital tools.

IT Operations & Support

- Provide 1st level support for local servers, network infrastructure, and printing systems
- Configure, maintain, and support hardware and software solutions (clients, mobile devices, printers)
- Support internal systems and processes (ITSM system, asset management, Active Directory, patch management, backup, audit compliance)
- Perform local and group system implementations, changes, upgrades, and ongoing support
- Support IT Operations and Infrastructure with daily operational requirements
- Proactively contributes to the strategic development of the IT landscape in compliance with corporate guidelines
- Document IT procedures, system configurations, and support processes

Digitalization & Automation

- Analyze business processes to identify opportunities for automation and digital improvement
- Design, develop, deploy, and maintain automated workflows and digital solutions
- Collaborate with cross-functional teams to gather requirements and implement process improvements
- Ensure successful deployment and integration of automation solutions with existing and new systems
- Monitor, optimize, and continuously improve existing automations
- Promote efficient use of existing Microsoft tools across the SEE region, focusing on communication and process efficiency



Darbo ID
REF93368W

Darbo sritis
Informacinės technologijos

Vieta
Budaörs

Lyderystės lygis
Leading Self

Darbo laiko lankstumas
Hybrid Job

Juridinis asmuo
Continental Hungaria Kft.

- Evaluate and support new digital tools and technologies aligned with business needs

Training & Enablement

- Develop training concepts, documentation, and user guidelines
- Conduct trainings to support digital adoption and knowledge growth
- Ensure and promote CBS-related digital skills within the SEE region

Reikalavimai

- National Diploma in Computer Science or a relevant Information and Communication Technology qualification
- Equivalent practical experience may be considered in lieu of formal education
- Minimum of 2 years' experience in an IT support or IT operations role
- Prior experience with process automation tools (low-code/no-code or scripting-based)
- Basic programming skills (e.g. JavaScript, Python, PowerShell)
- Basic knowledge of Artificial Intelligence (AI) and its practical application in business processes
- Strong fault-finding and problem-solving skills
- Solid IT fundamentals (Windows Server and Desktop Operating Systems, Active Directory, MS Office, IT Security basics)
- Confident handling of Windows 11 and Microsoft Office 365
- Ability to work independently with a strong solution-oriented mindset
- Good written and spoken English skills
- Willingness to learn and adapt to new technologies and digital tools
- Customer and Quality Orientation
- Delivering Results
- Integrity
- Problem Solving
- Clear and Open Communication
- Handling Feedback with Passion and Commitment

Mes siūlome

What we offer:

- Multinational background
- Hybrid work with Home Office
- Competitive salary and other benefits
- Long-term development opportunities within a company with a stable background

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Apie mus

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currently employs around 190,000 people in 55 countries and markets.

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