

Associate / Senior Business Process Consultant EDI Operations

Responsabilități

1. Customer interaction (internal /external):

- Conducts and starts EDI connections with external partners.
- Conducts and starts improvements based on user requirements, blueprint design and documentation.
- Performs testing that would lead to correct implementation of an EDI connection.
- Manage EDI incidents raised by the ContiTech locations and implements solutions with the external AMS provider or IT System Interfaces of ContiTech
- Raises BMC EDI changes, based on incidents or partner request.
- Change and incident management in BMC.
- Uses the Global mailbox - SSO_EDI@contitech.de
- Interacts across all organization levels comfortably with internal customers, technical support resources, and external business partners such as: Customers, Banks, Freight Forwarders, and vendors for any EDI related topics.

1. EDI Projects:

- Participation in IT and business projects that require EDI involvement.
- Globally supports the Business Areas in the SAP Rollout Projects for the EDI module.
- Supports and initiates process standardizations for the EDI Module.
- May lead and coordinate the work of a small team when working in projects.
- Raises internal requests for EDI packages offered by third party like WSW

1. ERP EDI and add-ons

- Second-level support for the EDI Local Key Users
- Generates/Creates a Knowledge Network for EDI processes within the locations all around the globe.
- Ensure compliance to existing and development of required data and reporting standards.
- Coordination and support of ContiTech's corresponding local key users / contacts.
- Provision of functional directions to the ContiTech local key users for the use of SAP EDI applications
- Specialist contact person for the Sector's IT departments or IT providers for issues concerning more than one company.
- Creates training materials and deliver trainings to the end users.
- Performs testing of problem fixes, enhancements, system upgrades and new functionalities.
- Administration of SPEEDI/JUNIQ add-ons in the ERP systems
- Creation of routines or sequence of routines that lead to proper data interpretation.
- Updates in SPEEDI/JUNIQ tables



Job ID
REF93270N

ID poziție
Tehnologia Informației

Domeniul de activitate
San Luis Potosí

Nivelul de Leadership
Leading Self

Flexibilitatea programului de lucru
Hybrid Job

Persoană juridică
ContiTech Mexicana, S. de R.L. de C.V.

Cerințe

- * Bachelor's degree in computer science / IT / related
- * Fluent level of English (Interviews will be in English)
- * At least 3 years of experience in EDI
- * Travel availability (Europe)
- * Advanced English, MS Office 365

Oferta noastră

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes. At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

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Despre noi

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

Guided by the vision of being the customer's first choice for material-driven solutions, the ContiTech group sector focuses on development competence and material expertise for products and systems made of rubber, plastics, metal, and fabrics. These can also be equipped with electronic components in order to optimize them functionally for individual services. ContiTech's industrial growth areas are primarily in the areas of energy, agriculture, construction, and surfaces. In addition, ContiTech serves the automotive and transportation industries as well as rail transport.