

# Inside Sales & Service Representative - PLT

## Your tasks

### HOW YOU WILL MAKE AN IMPACT

**\*\*Starting Hours - 11am-8pm, Monday - Friday**

- Work with Replacement Sales Accounts from point of order entry, product substitutions, timely shipments and a high fill rate
- Work with logistics, traffic, warehousing, credit, field sales, operations, sales, billing, systems, and marketing to ensure a high degree of customer satisfaction
- Maintain various EDI related programs to ensure accurate electronic order entry and invoicing
- Manage the inbound and outbound call activity of dealers, associate dealers, and retail accounts

**SG 8**

## Your profile

### WHAT YOU BRING TO THE ROLE:

- Bachelor's Degree
- Strong analytical, problem solving and time management skills
- Intermediate experience with MS Office, including Excel and PowerPoint
- At times, some overtime and overnight travel is required
- Legal Authorization to work in the US is required. We will not sponsor individuals for employment visas now or in the future for this job opening

### ADDITIONAL WAYS TO STAND OUT:

- 1 - 3 years of previous Inside Sales or Customer Service experience
- Degree in Business Administration
- SAP experience

## Our offer

### THE PERKS

- Immediate Benefits
- Robust Total Rewards Package
- Paid Time Off
- Volunteer Time Off
- Tuition Assistance
- Employee Discounts, including tire discounts
- Competitive Bonus Programs
- Employees 401k Match



Job ID

**REF92722U**

Field of work

**Marketing and Sales**

Location

**Fort Mill**

Leadership level

**Leading Self**

Job flexibility

**Hybrid Job**

Legal Entity

**Continental Tire the Americas, LLC**

- Diverse & Inclusive Work Environment with 20+ Employee Resource groups.
- Hybrid Work
- Employee Assistance Program
- Future Growth Opportunities, including personal and professional
- And many more benefits that come with working for a global industry leader!

All your information will be kept confidential according to EEO guidelines.

#### **EEO-Statement:**

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

#### **About us**

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest

tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.