

# Senior Warehouse Specialist, eLISA LKU

## 工作职责

Manage Market Warehouses ensuring process compliance, efficiently fulfilling Service Levels and high customer satisfaction.

### 1. Warehouse Management

- Implement and monitor quality processes for all warehouse functions.
- Manage complaints across all product groups (POGs).
- Ensure service providers follow specifications; update if needed.
- Align local procedures with global standards.
- Develop new procedures for warehouse teams.
- Conduct internal and external audits.
- Create improvement concepts for mid- and long-term competitiveness.
- Ensure service provider capacity meets demand.
- Maintain proper documentation in quality management systems.

### 3. Warehouse Operations

- Handle downgrading, scrapping, and track progress.
- Coordinate meetings for blocked stock resolution.
- Manage returns and related processes.
- Clean stock discrepancies between SAP systems (P52 & EWM).
- Analyze system data for process improvements.
- Use BI tools for data analysis.
- Address quality issues and track progress.

### 4. Cost Management

- Support supervisor for preparation of the budget and cost management
- Track and maintain approved special service requests and rates.
- Process additional service requests for cost transparency.
- Review and approve all warehouse handling invoices.
- Continuously look for cost optimization opportunities.

### 5. KPIs & Reporting

- Optimize inventory KPIs (stock accuracy, zero-pick, utilization rates).
- Prepare inventory reports (blocked stock, slow movers, loss & found).
- Define corrective actions for deviations.
- Plan inbound/outbound processes for efficient shift planning.

### 6. Annual Stock Count

- Ensure annual stock count process is organized, reconciled, and documented for finance.

### 7. Complaint Management



职位号码

**REF92702B**

所在地

**Petaling Jaya**

领导力级别

个人贡献者

工作场所灵活度

现场办公

法律实体名称

**Continental Tyre PJ Malaysia  
Sdn. Bhd.**

- Support escalation of complaints beyond specialist level.

## **8. ESH (Environment, Safety & Health)**

- Ensure service providers meet ESH requirements.
- Maintain SOPs and conduct regular ESH training.
- Promote awareness and exemplary safety behavior.

## **9. Process Improvement (CBS)**

- Identify improvement areas.
- Plan and execute improvements with measurable outcomes.
- Participate in projects to enhance supply chain capabilities.

## **10. Others**

- Support projects for competitive advantage.
- Manage consumables (labels, airbags, cardboard).
- Lead or support process improvement actions.
- Conduct audits as needed.

## **11. Systems & Reporting**

- Oversee SAP EWM and related systems as key user.
- Perform housekeeping activities.
- Analyze system data for improvements.
- Use BI tools for reporting & create dashboards

## **12. Compliance & Safety**

- Ensure compliance with laws and safety standards.
- Conduct safety training.
- Investigate accidents and implement preventive measures.

## **13. Warehouse Sizing Logic**

- Prepare data, analyze sizing logic, and propose scenarios to management

## **职位要求**

- Bachelor's degree or equivalent in Business Administration, with a focus on Transport Studies or Distribution and Logistics.
- Minimum of 3-5 years of demonstrable experience in warehouse and distribution logistics operations.
- Proven track record in implementing process automation and technology deployment to enhance operational efficiencies.
- Proficiency in project management methodologies is highly desirable.
- Demonstrated ability to influence and lead without direct authority.
- Exceptional stakeholder management skills, including the ability to effectively collaborate with various internal departments and external service providers.
- Substantial experience working within an international corporate environment is essential.

我们可以提供

Ready to drive with Continental? Take the first step and fill in the online

application.

## 关于我们

**Continental** is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.