

Market Warehouse & Distribution Manager

Your tasks

Oversee Warehousing & Distribution for replacement business and supervise outsourced warehouses for OE. Efficient and cost effective operations management with continuous improvement and enhancement of processes and systems to ensure high level of customer service.

1. Warehouse Management

- Ensure NDC & RDC operations stay within capacity limits.
- Monitor space utilization and prevent bottlenecks.
- Coordinate inbound/outbound slots to avoid extra charges.
- Plan short-, mid-, and long-term space development
- Align warehouse processes with Continental standards.
- Develop long-term warehouse strategy for market needs.

2. Stock Management

- Manage market stock levels (units & value) to meet service targets.
- Data visibility through smart dashboards for all stakeholders
- Ensure stock accuracy (physical vs. system) and control adjustments in eLiSA.
- Monitor FEFO compliance and submit aging reports for sales actions.
- Provide monthly stock analysis to identify slow movers, blocked stock or any other

3. Service Provider (SP) Management

- Ensure SP operations comply with contracts.
- Implement KPIs; conduct monthly reviews and QBRs.
- Perform audits and resolve audit findings.
- Maintain strong relationships for sustainable processes.
- Risk assessment and Mitigation plan
- Implement continuous improvement & innovation programme together with the Service Provider

4. Distribution Cost Management

- Validate SP invoices and freight charges against contracts.
- Analyze cost vs. service level; propose optimizations.
- Monitor outbound transport costs and align with budget.
- Prepare annual distribution budget and monthly forecasts.
- Innovate for bringing in Cost vs. service efficiencies

5. Customer Deliveries

- Oversee transportation management. Ensure SLA is met for customer deliveries (OTIF)
- Track and monitor deliveries to meet customer timelines.
- Investigate and resolve delivery discrepancies promptly.



Job ID
REF92695Y

Location
Petaling Jaya

Leadership level
Leading People

Job flexibility
Onsite Job

Legal Entity
Continental Tyre PJ Malaysia Sdn. Bhd.

- Reduce transport damages and charge back to SPs.
- Ensure proper documentation and proof of delivery.

6. Import & Export

- Control customs clearance processes and costs per contract.
- Monitor import/export costs and compliance.
- Maintain good relationships with customs authorities.

7. Other Responsibilities

- Support logistics projects and tenders.
- Optimize flows and ensure compliance with audits.
- Drive continuous improvement and technology integration.
- Manage facilities, repairs, ESH, and security.
- Handle tenant and lease management.

8. People & Systems

- Lead distribution team (2-3 members) and take responsibility of their development and growth
- Manage systems: eLiSA & TMS and any other (eg. outbound scanning, stock count app, last mile delivery tracking).
- Continuous enhancement of systems and processes for automation and efficiency with innovative solutions

9. OE Warehouse Management (shared)

- Coordinate with SP for warehouse and transport quality.
- Monitor stock levels and reports.
- Handle logistics complaints and cost verification.
- Track budget, forecast changes, and premium logistics costs.
- Resolve import-related issues and avoid D&D costs.

Your profile

Education and Experience:

1. Advanced degree in Logistics, Supply Chain Management, or a related field is required.
2. Minimum of 5 years of extensive experience in logistics operations, preferably in an international company.
3. Demonstrated proficiency in SAP, eLiSA & TMS systems, and other relevant warehouse management technologies.

Technical Skills and Knowledge:

1. Exceptional problem-solving and analytical capabilities, with a proven track record of optimizing supply chain processes.
2. In-depth understanding of logistics analytics and the ability to interpret complex data for strategic decision-making.
3. Comprehensive knowledge of global logistics operations and best practices.
4. Expertise in risk management and contingency planning within the logistics sector.

Leadership and Management:

1. Proven experience in leading and developing high-performing teams.
2. Strong project management skills, particularly in overseeing large-scale initiatives and cross-functional teams.
3. Demonstrated ability to drive digital transformation projects in logistics environments.

Business Acumen:

1. Advanced negotiation skills for managing vendor relationships and achieving cost-effective procurement.
2. Solid understanding of financial and cost analysis principles as applied to logistics operations.
3. Strategic planning and decision-making capabilities, with a focus on long-term organizational goals.

Communication and Interpersonal Skills:

1. Exceptional communication skills, both written and verbal, with the ability to effectively collaborate with diverse stakeholders.
2. Demonstrated cultural awareness and ability to work in a diverse, international environment.

Additional Critical Competencies:

1. Proficiency in data analytics and advanced reporting techniques.
2. Expertise in quality management systems and time management methodologies.
3. Proven ability to lead change management initiatives and adapt to evolving business environments.
4. Advanced critical thinking skills, with a track record of innovative problem-solving in complex logistics scenarios.

Our offer

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About us

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.