

# Service Owner HSE & Communications Applications

## Your tasks

### Job Description

Join our dynamic Information Technology team as Service Owner for HSE & Communications Applications in the Business Applications department. As Service Owner, you consult business departments on the selection of fit-to-purpose IT solutions, being end-to-end accountable for the implementation, optimization, and operation of IT applications for corporate communications as well as health, safety, and environment (HSE) to ensure the efficient, secure, and future-proof use of the systems.

### Your key responsibilities are:

- Assume end-to-end accountability for the HSE and communications applications and IT services at hand – from concept to implementation to optimization to operation;
- Represent the central contact point for the HSE and communications departments with respect to all IT needs;
- Establish and run a structured and customer-oriented demand management process;
- Gather and collect IT requirements from the HSE and communications departments;
- Analyze business requirements, translate them into technical requirements, and develop solution concepts;
- Lead and support IT implementation projects in the area of HSE and corporate communications;
- Manage all stakeholders throughout the entire project life cycle, identify and assess risks, seek problem-solving, and perform escalation management;
- Drive technical innovation and (continuous) optimization after Go-Live;
- Ensure that the current and future service requirements of customers are identified, understood, and documented in SLA documents;
- Ensure that service performance reviews are scheduled, regularly carried out with customers, and are documented with agreed actions;
- Manage the budget for the HSE and communications applications assigned; support processes for budget planning, forecasting, and monitoring.

## Your profile

### Qualifications

- Academic degree in computer science, Information Technology, Business Informatics, business administration or a related field;
- Several years of work experience in IT and practical experience as an IT Product Owner, IT project manager, IT consultant or business analyst;



Job ID

**REF92285C**

Field of work

**Information Technology**

Location

**Leça do Balio**

Leadership level

**Leading Self**

Job flexibility

**Hybrid Job**

Legal Entity

**OESL Automotive Services Lda**

- Experience in implementing (cloud-based) IT solutions, preferably communications and/or HSE applications;
- Knowledge of communications and/or HSE applications;
- Strong analytical and structural skills;
- Strong communication and presentation skills;
- Business fluent in English (written and spoken);
- Self-motivated, solution-oriented, and capable of working in a multicultural, distributed team environment.

## Our offer

### What we offer:

- **Compensation package:** 14th salaries plus performance bonus
- **Lunch Allowance:** in line with local regulation
- **Health and Life Insurance;**
- **Flexibility** - Flexible schedule, hybrid work.
- **Home-Office** - Employees received 1,00€ net for each Home-Office day, paid monthly.
- **Vacation days** - 22 days per year + 3 extra days the following year (considering absenteeism). Seniority days added starting from 3 years in the company.

Ready to drive with Continental? Take the first step and fill in the online application.

## About us

Original Equipment Solutions (OESL) is emerging as a stand-alone global leader in the automotive sector, with over 17,000 employees and €2 billion in annual sales. Operating in 15 countries across 35 locations, including technology centers, OESL will build on Continental's rich legacy to deliver high-quality parts to major OEMs and commercial vehicle customers worldwide.

### Why Join OESL ?

- **Greater Impact:** Take part in shaping the future of a dynamic organization, with the opportunity to bring ideas to life and reap significant professional rewards.
- **Growth and Innovation:** Work in a fast-moving, environment that encourages innovation and offers opportunities for continuous growth and expanding your skill set.
- **Creative Space:** Experience the entrepreneurial spirit of a start-up culture within a global organization, enjoying both the creative freedom and the responsibility needed to thrive in modern working environments.
- **Tight-Knit Team:** Join a highly collaborative team where individuals have the power to shape their work, make meaningful contributions, and drive collective success.