

Service Owner HSE & Communications Applications

Your tasks

Job Description

Join our dynamic Information Technology team as Service Owner for HSE & Communications Applications in the Business Applications department. As Service Owner, you consult business departments on the selection of fit-to-purpose IT solutions, being end-to-end accountable for the implementation, optimization, and operation of IT applications for corporate communications as well as health, safety, and environment (HSE) to ensure the efficient, secure, and future-proof use of the systems.

Your key responsibilities are:

- Assume end-to-end accountability for the HSE and communications applications and IT services at hand - from concept to implementation to optimization to operation;
- Represent the central contact point for the HSE and communications departments with respect to all IT needs;
- Establish and run a structured and customer-oriented demand management process;
- Gather and collect IT requirements from the HSE and communications departments;
- Analyze business requirements, translate them into technical requirements, and develop solution concepts;
- Lead and support IT implementation projects in the area of HSE and corporate communications;
- Manage all stakeholders throughout the entire project life cycle, identify and assess risks, seek problem-solving, and perform escalation management;
- Drive technical innovation and (continuous) optimization after Go-Live;
- Ensure that the current and future service requirements of customers are identified, understood, and documented in SLA documents;
- Ensure that service performance reviews are scheduled, regularly carried out with customers, and are documented with agreed actions;
- Manage the budget for the HSE and communications applications assigned; support processes for budget planning, forecasting, and monitoring.

Your profile

Qualifications

- Academic degree in computer science, Information Technology, Business Informatics, business administration or a related field;
- Several years of work experience in IT and practical experience as an IT Product Owner, IT project manager, IT consultant or business analyst;



Job ID

REF92273F

Field of work

Information Technology

Location

Timișoara

Leadership level

Leading Self

Job flexibility

Hybrid Job

Legal Entity

S.C. ContiTech Romania S.R.L.

- Experience in implementing (cloud-based) IT solutions, preferably communications and/or HSE applications;
- Knowledge of communications and/or HSE applications;
- Strong analytical and structural skills;
- Strong communication and presentation skills;
- Business fluent in English (written and spoken);
- Self-motivated, solution-oriented, and capable of working in a multicultural, distributed team environment.

Our offer

What we offer:

- **The 13th salary** - Paid once a year, in December;
- **Meal tickets** - With a value of 40 Ron;
- **Hybrid schedule** - Work-life balance is important, so we offer a flexible schedule. Please agree on this with your superior;
- **Private Health Insurance** - Health is the most important, so we offer you a medical subscription through Signal Iduna;
- **Referral bonuses** - We encourage colleagues to refer new candidates to us and, at the same time, to get the chance to receive a bonus;
- **Bookster** - Feed your body and your mind. You can borrow books and you'll receive them at the office;
- **Sports benefits** - It's important to stay active, so we offer you the 7Card;
- **Discounts at our partners** - We collaborate with different vendors, and we receive discounts for various products/ services like rubbers, restaurants, kindergartens, etc;
- **System for Rewarding Improvement Ideas** - We have an internal improvement program (Continental Idea Management) that allows you to come up with ideas and to be honored with an attractive bonus (this is established by the CIM team according to your improvement idea);
- **Happy days** - If you or your child is getting married, or you become a parent, you receive some extra free days;
- **Life events celebration** - If your family is growing, we praise your newborn with a bonus;
- **Unfortunate events** - In case of unhappy events in your life, we support you by offering you free days and financial support (handled on a case-by-case basis);
- **Extra vacation days** - You begin with 22 vacation days/year, and starting with the 3rd year with us, we offer you 1 more day of vacation and, afterward from 2 to 2 years you'll get one more extra day (the maximum you can achieve is 27);
- **Professional development** - Many opportunities to develop yourself within the company;
- **Diversity and multicultural mindset** - We encourage you to join us no matter who, where, or what you are. We have colleagues from different nations and a variety of languages are spoken in our company.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Original Equipment Solutions (OESL) is emerging as a stand-alone global leader in the automotive sector, with over 17,000 employees and €2 billion in annual sales. Operating in 15 countries across 35 locations, including technology centers, OESL will build on Continental's rich legacy to deliver high-quality parts to major OEMs and commercial vehicle customers worldwide.

Why Join OESL ?

- **Greater Impact:** Take part in shaping the future of a dynamic organization, with the opportunity to bring ideas to life and reap significant professional rewards.
- **Growth and Innovation:** Work in a fast-moving, environment that encourages innovation and offers opportunities for continuous growth and expanding your skill set.
- **Creative Space:** Experience the entrepreneurial spirit of a start-up culture within a global organization, enjoying both the creative freedom and the responsibility needed to thrive in modern working environments.
- **Tight-Knit Team:** Join a highly collaborative team where individuals have the power to shape their work, make meaningful contributions, and drive collective success.