

Global HR Systems Specialist Learning (SuccessFactors & SABA)

담당 업무

The role "Global HR Systems Specialist Learning (SAP SuccessFactors & SABA)" is part of Global HR Services – HR Systems Operations. The role is central for sustaining and enhancing continuous improvement and operations for SuccessFactors (Learning) & SABA.

You will actively shape and run the continuous improvement roadmap & activities in co-operation with the Global process Owner, the community, and various different stakeholders.

Your tasks include:

- Ensure and control defined support processes to keep service level agreements (incident management, user requests, standard change requests);
- Develop, maintain, and continuously improve processes (e.g. via knowledge management & training concept) across digital solutions;
- Complete regular data quality reviews and audits;
- Manage tasks & processes within a complex organization and handle various stakeholders;
- Install and further develop quality assurance and test methods related to the system, including taking an active part in testing during releases and change management and ensuring it's communication to the relevant stakeholders;
- Participate in global projects and support projects during the rollout, the implementation of process and system changes/improvements with focus on adaptation of Operations and Continuous Improvement Standards;
- Close co-operation with the project managers/ System business owner in every phase (e.g. Project Management & Continuous Improvement).

지원자 프로필

- You have a university degree in a related field, such as Computer Science or Human Resources;
- You have previous experience in a similar role, Operations Support / System Implementation;
- You have previous experience with SuccessFactors, Oracle, Workday or Cornerstone;
- You know your way around Microsoft Office 365 suite as a user;
- English comes to you easily (~95 % of the job is in English);
- You can work and collaborate well in a hybrid environment;
- You are interested in digital tools and functionalities;
- You can adapt your communication to different audiences;
- You enjoy learning new things and are committed to continuously self-develop;
- You are responsible and organized;



직무-아이디
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기업 소개

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