

# Senior Regional IT Governance and Quality Coordinator

## 工作职责

### General Management:

Alignment with stakeholders from Business in the Regions in order to integrate relevant processes into the regional or local processes.

Advocate for the Regions to evaluate the centrally defined strategies, concepts & roadmaps

Communicate demand (Location to CC and vice versa)

Support the setup and development of the respective role in the local IT organization

Track and report of local, regional and Tires divisional tasks

Implement and monitor measures to ensure that IT meets defined standards and requirements.

### Projects:

Implement the initiatives/projects coming out of the central IT strategies in the regional IT and the locations

Prepare and present project status of the region and location

### Communication/Collaboration

Facilitate networking and collaboration within and across the geographic regions to share knowledge, best practices, and foster synergies

Facilitate networking between central and local IT and also Business teams i.e. MTE, Digital Solutions, Keyuser organization

Moderate escalations between local and central stakeholders

Conduct knowledge management within the region. (onboarding, trainings, reg. meetings to exchange information in both directions ..)

### ITSM Coordination

act like a functional leader of IT Service Manager in the locations and coordinates all ITSM activities within Region

consult local IT on ITSM topics and the maintenance of the Service Catalog

Supports the implementation of the necessary standard ITSM processes to provide optimal support for business processes

Accountable for the proper documentation in the locations

Supports testing of ITSM products, training and onboarding

### Regional IT Quality and Risk Coordinator

Coordination of regular ITSM Assessments on Regional level Supports in alignment with central IT Quality team the implementation and monitors quality assurance measures to ensure that Local IT meets



职位号码

**REF91430J**

所在地

**Shanghai**

领导力级别

领导团队

工作场所灵活度

现场办公

法律实体名称

**Continental Tires Co., Ltd.**



defined standards and requirements

Ensures the efficient utilization of the Internal Control System in local IT to monitor and improve quality management practices

### **Regional Project Governance Manager**

Supports local IT to initiate IT risk assessments for their services and advocates the local needs

Leading the implementation and improvement of IT risk management plans and follow up of measures.

Support the locations to utilize the Internal Control System to monitor and improve quality management practices

Support audit activities

Support GRC IT risk reporting process in the locations as part of the GRC reporting as needed

### **Regional Project Governance Manager**

local IT PM consulting and facilitating Business projects (i.e. Greenfield, Brownfield) including all necessary stakeholders

Promoting, utilizing and improving the Conti Standard Project Management Methodologies and tools

Lead IT projects or IT workstreams in Business projects or coach the local IT PM on request

Ensure that project deliverables meet the required quality standards through regular reviews of project results and KPIs

### **Regional IT Architecture coordinator**

act as a strategic bridge between global enterprise architecture standards and local business and technical requirements

Architecture Planning: Develop and maintain a forward-looking IT architecture that aligns with global standards and regional/local business needs.

Coordination & Alignment: Collaborate closely with regional/local IT teams, global architecture leads, and business stakeholders to ensure a consistent and scalable system landscape.

Technology Advisory: Provide guidance on technology selection and implementation and assess IT projects for architectural compliance.

Governance & Standards: Ensure adherence to architectural principles, IT security policies, and compliance requirements.

Documentation & Communication: Create technical documentation and communicate architectural strategies effectively to stakeholders at all levels.

### **Operational**

Responsible for the Reports (SAP BO, Smart Reporting, PowerBI, ...) for the different roles

### **职位要求**

**Education / Certification** Degree, Bachelor or Diploma in Information Technology or related field;  
PMP or related certification is preferable



**Professional Experience**

(Variety of Functions, Variety of Business, General Management Experience) Minimum 5-10 years of IT or Industry working experience with at least 3 years in relevant IT field. Preferable in local IT. Experience in support locations across the region

**Project and/or Process**

**Experience** Very good experience with the management and monitoring of multiple projects. **Leadership Experience** Has been in IT as a manager or team lead for some years. Ability to perform in a functional leadership role with professionalism, courtesy and fairness

**Intercultural / International**

**Experience** Has experience in working in a multi-national company. Flexibility and willingness to travel internationally

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