

Sales Digital Specialist

Jūsų užduotys

Project Implementation & System Enhancement

- Collect, consolidate, classify, and prioritize requirements from local business stakeholders.
- Submit business requirements to the Product Owner with clear operational impact analysis.
- Collaborate with IT team to ensure alignment between business needs and product capabilities.

Solution Rollout & Enablement

- Drive the end-to-end rollout of solutions in the local market.
- Develop, create, and distribute user manuals and training materials.
- Conduct local training sessions and localize documentation as needed to ensure smooth adoption.
- Promote the solution locally and act as a primary point of contact for user inquiries.
- Actively participate in Business Acceptance Testing (BAT) and ensure successful go-live.

Operations & Support

- Provide first-level support to customers and local users on-time.
- Escalate issues by creating Level 2 (L2) support tickets when necessary.
- Encourage sharing of best practices across teams to enhance operational efficiency.
- Gather user feedback and propose enhancements to the Product Owner.
- Ensure full compliance with data protection requirements and maintain high standards of data accuracy through regular quality checks.

Data & Reporting

- Ensure full compliance with data protection requirements
- Develop, improve and systemize crisp & accurate reporting. Streamline processes and identify/execute on automation and time/cost-saving opportunities.
- Define proper analytical approaches and dashboards to address business needs from stakeholders

Others

- Other ad hoc tasks assigned by supervisor
- Other Project initiation and implementation

Reikalavimai



Darbo ID
REF91058M

Darbo sritis
Rinkodara ir pardavimas

Vieta
Shanghai

Lyderystės lygis
Leading Self

Darbo laiko lankstumas
Onsite Job

Kontaktinis asmuo
Brenda Luo

Juridinis asmuo
Continental Tires Co., Ltd.

- College degree or equivalent preferably in statistics, econometrics, math, computer science
- Good in English & communication
- At least 3 yrs' hands on work experience in data research, report automation & analysis, system development.
- Sound business knowledge gaining by utilizing advanced mathematical, statistical and experimental approach.
- PMO experience
- PMP certification is preferred.
- Team working experience
- Experience in managing virtual team and project management
- Working as a customer facing role in muliti-international company working or cooperation experience is a plus
- Intellectual curiosity, passion for problem-solving and comfort with ambiguity

Mes siŭlome

Ready to drive with Continental? Take the first step and fill in the online application.

Apie mus

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