

CT USA MRY - IT Infrastructure Analyst

Descrição da função

Main Responsibilities

Help Desk:

- Provide daily user support.
- Support Office 365.
- Support Microsoft Windows.
- Maintain computers.

Infrastructure:

- Maintain local IT infrastructure in compliance with Continental standards.
- Ensure general IT environment health.
- Coordinate external service providers and IT vendors.

IT Projects:

- Support areas in IT projects, contacting providers and preparing the project, including investment description, providers, etc.
- Support IT management in preparing the IT budget for infrastructure.
- Manage, develop, and execute internal projects.

Network:

- Manage passive IT infrastructure.
- Support the network team at the location.

Data Center:

- Manage the data center.

ShopFloor:

- Provide level 1 support for ShopFloor.

Requisitos

- BS degree in Information Technology, Computer Science, Software Engineering, or related areas.
- More than 2 years of experience working in any Information Technology area.
- Experience in IT support functions.
- Proven experience with incident management.
- Experience in IT infrastructure.
- Internal IT audit experience.
- At least 2 years of experience working in an ITSM-oriented environment.
- Good communication skills, ability to work in teams, and project management skills.



Identificação da vaga
REF90778E

Local
Marysville

Nível de liderança
Leading Self

Modalidade de trabalho
Onsite Job

Pessoa jurídica
ContiTech USA, Inc.

O que oferecemos

- **Standards & Rules:** IT Governance (advanced)
- **Process:** Process Management & Process analysis (basic)
- **Method competencies**
- Service Management (advanced)
- Project Management (basic)

EEO-Statement:

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Quem somos

A Continental desenvolve tecnologias e serviços pioneiros para a mobilidade sustentável e conectada de pessoas e seus bens. Fundada em 1871, a empresa de tecnologia oferece soluções seguras, eficientes, inteligentes e acessíveis para veículos, máquinas, tráfego e transporte. Em 2021, a Continental gerou vendas de € 33,8 bilhões e emprega atualmente mais de 190 mil pessoas em 58 países e mercados. Em 8 de outubro de 2021, celebrou-se o aniversário de 150 anos da empresa.

O setor ContiTech do grupo desenvolve e fabrica, por exemplo, produtos e sistemas ecológicos inteligentes, com materiais cruzados, para a indústria automotiva, engenharia ferroviária, mineração, agricultura e outros importantes setores industriais. Guiado pela visão de “soluções inteligentes e sustentáveis além da borracha”, o setor do grupo baseia-se em seu conhecimento de longa data sobre a indústria e materiais existentes no mercado para criar novas oportunidades de

negócios, combinando uma ampla gama de materiais com componentes eletrônicos e serviços individualizados.