

CT USA MRY - IT Infrastructure Analyst

Your tasks

Main Responsibilities

Help Desk:

- Provide daily user support.
- Support Office 365.
- Support Microsoft Windows.
- Maintain computers.

Infrastructure:

- Maintain local IT infrastructure in compliance with Continental standards.
- Ensure general IT environment health.
- Coordinate external service providers and IT vendors.

IT Projects:

- Support areas in IT projects, contacting providers and preparing the project, including investment description, providers, etc.
- Support IT management in preparing the IT budget for infrastructure.
- Manage, develop, and execute internal projects.

Network:

- Manage passive IT infrastructure.
- Support the network team at the location.

Data Center:

- Manage the data center.

ShopFloor:

- Provide level 1 support for ShopFloor.

Your profile

- BS degree in Information Technology, Computer Science, Software Engineering, or related areas.
- More than 2 years of experience working in any Information Technology area.
- Experience in IT support functions.
- Proven experience with incident management.
- Experience in IT infrastructure.
- Internal IT audit experience.
- At least 2 years of experience working in an ITSM-oriented environment.
- Good communication skills, ability to work in teams, and project management skills.



Job ID
REF90778E

Location
Marysville

Leadership level
Leading Self

Job flexibility
Onsite Job

Legal Entity
ContiTech USA, Inc.

Our offer

- **Standards & Rules:** IT Governance (advanced)
- **Process:** Process Management & Process analysis (basic)
- **Method competencies**
- Service Management (advanced)
- Project Management (basic)

EEO-Statement:

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to Careers@conti-na.com or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

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About us

A Continental desenvolve tecnologias e serviços pioneiros para a mobilidade sustentável e conectada de pessoas e seus bens. Fundada em 1871, a empresa de tecnologia oferece soluções seguras, eficientes, inteligentes e acessíveis para veículos, máquinas, tráfego e transporte. Em 2021, a Continental gerou vendas de € 33,8 bilhões e emprega atualmente mais de 190 mil pessoas em 58 países e mercados. Em 8 de outubro de 2021, celebrou-se o aniversário de 150 anos da empresa.

O setor ContiTech do grupo desenvolve e fabrica, por exemplo, produtos e sistemas ecológicos inteligentes, com materiais cruzados, para a indústria automotiva, engenharia ferroviária, mineração, agricultura e outros importantes setores industriais. Guiado pela visão de “soluções inteligentes e sustentáveis além da borracha”, o setor do grupo baseia-se em seu conhecimento de longa data sobre a indústria e materiais existentes no mercado para criar novas oportunidades de

negócios, combinando uma ampla gama de materiais com componentes eletrônicos e serviços individualizados.