

SAP QM Central Key User

Your tasks

The SAP QM Central Key User (CKU) is the primary business representative and subject-matter expert for all Quality Management processes within the SAP landscape. This role acts as the bridge between business operations, IT, and external consultants, ensuring that SAP QM supports efficient, compliant, and standardized quality processes across the organization. The CKU leads testing, training, continuous improvement, and issue resolution related to SAP QM.

Key Responsibilities

- Serve as the central expert for SAP QM across all company sites.
- Maintain and enhance QM master data (inspection plans, sampling procedures, MICs, code groups, catalogs, etc.).
- Ensure global/central process harmonization and adherence to SAP QM standards.
- Act as the first line of support for SAP QM issues raised by local key users or end users.
- Analyze incidents, identify root causes, and resolve issues—or escalate to IT/SAP support when necessary.
- Monitor interfaces and integrations related to QM (e.g., LIMS, MES, shop floor systems).
- Participate in SAP implementation, rollouts, upgrades or improvement projects.
- Support the creation of functional specifications for system enhancements.
- Create and maintain documentation such as process descriptions, SOPs, training materials, and work instructions.
- Support audit readiness by providing SAP QM-related evidence and reports.
- Facilitate knowledge transfer and ensure consistent understanding of QM functionalities.
- Lead change management activities for new processes or system updates.
- Maintain and improve data quality for all QM-related master data and transactional data.

Your profile

- Bachelor's degree in Engineering, Quality Management, IT, Supply Chain, or related field.
- 3-7 years of experience in Quality Management processes in an industrial setting.
- Hands-on SAP QM experience (end user, key user, or superuser level).
- Strong understanding of manufacturing and quality control



Job ID

REF90616G

Field of work

Information Technology

Location

Timișoara

Leadership level

Leading Self

Job flexibility

Hybrid Job

Legal Entity

S.C. ContiTech Romania S.R.L.

processes.

- Good analytical and problem-solving abilities.
- Ability to translate business needs into system requirements.
- Excellent communication and training skills.
- Experience in cross-functional collaboration (QM, MM, PP, WM, SD)
- Structured and detail-oriented work style
- Strong ownership and initiative
- Ability to work across sites and cultures

Our offer

What we offer:

- **The 13th salary** - Paid once a year, in December;
- **Meal tickets** - With a value of 40 Ron;
- **Hybrid schedule** - Work-life balance is important, so we offer a flexible schedule. Please agree on this with your superior;
- **Private Health Insurance** - Health is the most important, so we offer you a medical subscription through Signal Iduna;
- **Referral bonuses** - We encourage colleagues to refer new candidates to us and, at the same time, to get the chance to receive a bonus;
- **Bookster** - Feed your body and your mind. You can borrow books and you'll receive them at the office;
- **Sports benefits** - It's important to stay active, so we offer you the 7Card;
- **Discounts at our partners** - We collaborate with different vendors, and we receive discounts for various products/ services like rubbers, restaurants, kindergartens, etc;
- **System for Rewarding Improvement Ideas** - We have an internal improvement program (Continental Idea Management) that allows you to come up with ideas and to be honored with an attractive bonus (this is established by the CIM team according to your improvement idea);
- **Happy days** - If you or your child is getting married, or you become a parent, you receive some extra free days;
- **Life events celebration** - If your family is growing, we praise your newborn with a bonus;
- **Unfortunate events** - In case of unhappy events in your life, we support you by offering you free days and financial support (handled on a case-by-case basis);
- **Extra vacation days** - You begin with 22 vacation days/year, and starting with the 3rd year with us, we offer you 1 more day of vacation and, afterward from 2 to 2 years you'll get one more extra day (the maximum you can achieve is 27);
- **Professional development** - Many opportunities to develop yourself within the company;
- **Diversity and multicultural mindset** - We encourage you to join us no matter who, where, or what you are. We have colleagues from different nations and a variety of languages are spoken in our company.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

OESL – Original Equipment Solutions, For Future Mobility.

Are you ready to move ForwardTogether with a global, dedicated, and experienced team?

Join us and take the opportunity to contribute to our future in the fundamentally changing automotive industry with your new role as Head of HR Location in the stand-alone Business Area Original Equipment Solutions. Your new place to work is flexible and will be defined later (hybrid).

About Original Equipment Solutions:

With more than 17.000 employees and around 2bn€ sales, present in 15 countries with 35 locations and tech centers – OESL is a global player in the automotive sector with extended material competence in rubber, plastic, and metal, serving all major OEM's and commercial vehicle customers' needs with millions of parts in high quality.