

QM Product & Process Assurance Manager

Your tasks

Mission/Purpose of the Position

Assure quality conformance by implementation of product controls, prevention measures as well as containment of potential non-conformances for semi-products and finished goods from Mixing until product delivery to the customer including all semi and finished products of PLT Plant Rayong. Metrics: customer & field complaints ratio, Quality incidents management, successful structured problem solving.



Job ID

REF90551X

Location

Pluakaeng

Leadership level

Leading People

Job flexibility

Onsite Job

Legal Entity

Continental Tyres Co., Ltd.

- Raise awareness and provide information about ESH responsibilities and duties
- Demonstrate exemplary personal behavior in ESH and motivate others
- Ensure quality inspection policies and procedures are followed throughout the production and product process, fulfilling customer and internal central requirements
- Decide on final disposition of off-standard products, in cooperation with PI and Process Team
- Measure and evaluate process and product key quality characteristics, e.g. via over-inspection at the required frequency and ensure appropriate corrective actions are taken when required
- Assure compliance to IATF 16949, legal, customer and internal requirements in own area
- Participate in internal and external audits and support the corrective actions following the audits
- Implement and maintain process for regular usage of related Quality tools (e.g. FMEA, CP, A3, 8D)
- Manage, lead direct reports, train and develop the staff
- Implement processes and projects to drive prevention of incidents in the manufacturing area
- Support the problem solving culture in the plant by ensuring high quality of structured problem solving in own area
- Preparation of regular quality reports (control charts, trend charts...)
- Lead activities in the performance of special evaluations of product and process characteristic

Your profile

- Bachelor's or Master's Degree in Engineering or related fields
- 3-5 years experience in Tyre Manufacturing and Quality Management
- Minimum 2 years experience on leading a team
- Good knowledge of IATF16949 system, management process, and quality audit
- Experienced in Project Management
- Familiar with lean management and quality management tools (APQP, PPAP, FMEA, MSA, SPC, 8D, etc.)

- Fluent in English and Excellent communication skills.

Our offer

- Free lunch, uniform and company transportation
- Housing allowance
- Performance bonus
- Provident fund
- Flexible working program
- Family health care program
- Group insurance (medical, dental)
- Inclusive and diverse culture
- Good health and wellness program (e.g., sport clubs, fitness)

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About us

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2024, Continental generated sales of €39.7 billion and currently employs around 190,000 people in 55 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.