

# Global HR Systems Specialist Success Factors (Employee Central)

## 담당 업무

The role "Global HR Systems Specialist Success Factors (Employee Central)" is part of Global HR Services - HR Systems Operations. The role is central for sustaining and enhancing continuous improvement and operations for Success Factors (Employee Central).

You will actively shape and run the continuous improvement roadmap & activities in co-operation with the Global process Owner, the community, and various different stakeholders.

Your tasks include:

- Ensure and control defined support processes to keep service level agreements (incident management, user requests, standard change requests);
- Develop, maintain, and continuously improve processes (e.g. via knowledge management & training concept) across digital solutions;
- Complete regular data quality reviews and audits;
- Manage tasks & processes within a complex organization and handle various stakeholders;
- Install and further develop quality assurance and test methods related to the system, including taking an active part in testing during releases and change management and ensuring it's communication to the relevant stakeholders;
- Participate in global projects and support projects during the rollout, the implementation of process and system changes/improvements with focus on adaptation of Operations and Continuous Improvement Standards;
- Close co-operation with the project managers/ System business owner in every phase (e.g. Project Management & Continuous Improvement).

## 지원자 프로필

- You have a university degree in a related field, such as Computer Science or Human Resources;
- You have previous experience in a similar role, Operations Support / System Implementation - min. 2/3 years;
- You have previous experience with Success Factors Employee Central, Oracle or Workday;
- You know your way around Microsoft Office 365 suite as a user;
- English comes to you easily (~95 % of the job is in English);
- You can work and collaborate well in a hybrid environment;
- You are interested in digital tools and functionalities;
- You can adapt your communication to different audiences;
- You enjoy learning new things and are committed to continuously self-develop;
- You are responsible and organized;



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- You pay attention to details.

## 채우 조건

What we offer:

- 13th salary
- Performance bonus
- Christmas & Easter bonus
- Seniority bonus
- Flexible working time;
- Home office;
- Competitive salaries & benefits;
- Health & wellness (Life Assurance, Private Health and Dental Insurance, Sport activities, Canteen, 24/7 Helpline with Psychologists etc.);
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- Relocation bonus for non-Timisoara Residents
- Professional development opportunities (in Technical and Leadership Areas);
- International Work Environment & Traveling Opportunities.

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## 기업 소개

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Tire solutions from the Tires group sector make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.