

Central Key User SAP SD System Specialist

Vos activités

As the Sales and Distribution Central Key User participate in business projects which focus on implementation of new systems, upgrading existing solutions, modifications in processes as the business process matter expert.

- Act as the liaison of business requirements and integrate various functions such as Inside Sales, Supply Chain, Logistics, Operations, Master data, Pricing, Dispatch and related areas.
- Responsible for preparing book of requirements with information of our current systems capabilities with support of the project team members.
- Evaluate the SAP change requests coming from the Americas market, validate whether they are feasible based on business processes and evaluate and decide on next steps. Define whether the changes are based on processes enhancements, error corrections, legal requirements, and/or cost savings.
- Prioritize the requests and communicate the changes to IT department which will be responsible for making the actual changes. Coordinate the communication with IT and the markets.
- Test the data in the system to ensure the changes are working correctly and the reports are correctly generated.
- Provide day-to-day online support and perform tasks due central responsibility.
- Train system users on new reports, transactions and/or procedures according to organization policy related to Sales and Distribution module.
- Research and resolve open user problems related to Sales and Distribution procedures or escalate them to other areas of support.
- Suggest process enhancements to markets by providing guidance on best practices and engaging with upper management for approval of future projects.
- Review or prepare manuals with process documentation for Local Key users related to Sales and Distribution topics (such as master data, housekeeping, inter-company, sales order entry, interfaces, pricing, dispatch and more).
- Test business processes in the SAP systems (due change requests, enhancement packs, system copies, upgrades, etc.).
- Assist with rollout of SAP solutions (focus on Sales and Distributions functions) to current or new organizations.



Référence
REF89427H

Site
Jundiaí

Niveau de leadership
Leading Self

Flexibilité du poste
Onsite Job

Unité légale
Continental do Brasil Produtos Automotivos Ltda.

Votre profil

Required:

- Bachelor's degree in either Business Administration, Finance, Logistics/Supply Chain, Operations Management, Project Management, Marketing, Accounting, Entrepreneurship, International Business, or related field or foreign equivalent

- Previous experience on sales and distribution related topics such as order entry, dispatch, master data, and pricing
- Working for an international organization: utilizing SAP system Sales and Distribution module
- Previous participation on SAP cross functional projects
- Working with business system users and Information Technology analysts
- Working in sales or sales related areas (including inside sales, order entry, dispatch, and warehouse)
- Microsoft Office Suite
- 15% travel to support local market and location with SAP needs in the Americas
- Fluent in English

Desired:

- Knowledge in Change Management Process
- Knowledge in SAP S/4 HANA module Sales & Distribution
- Project management experience
- Worked with IT Solution Manager tools such as HPSM or BMC

Notre offre

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A propos de nous

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently employs around 200,000 people in 57 countries and markets.