

Intern Calidad clientes proveedores & APQP

Tvoji zadaci

Intern for quality customers helps to:

- 1. Manage internal claims and support Quality Engineers with tests during the problem solving process, including data collection and analysis.
- 2. Generate comprehensive reports for KPI's in the area, ensuring accuracy and timeliness of data presentation.
- 3. Support with One pager development as first actions to initiate problem solving for various claims, ensuring clear and concise communication of issues.
- 4. Generate and maintain documentation for collection of parts sent by customers, including coordinating with FedEx for sample receipt and tracking.
- 5. Provide detailed follow-up for different topics from problem solving validation activities, ensuring timely completion of corrective actions.
- 6. Track and manage delivery of documents and activities within the quality team, maintaining an organized system for easy retrieval.
- 7. Develop and propose new KPI's to enhance quality monitoring and reporting processes.
- 8. Contribute improvement ideas for quality processes and procedures, fostering a culture of continuous improvement.
- 9. Create and deliver presentations for problem solving activities, effectively communicating findings and recommendations to stakeholders.
- 10. Monitor and report on the progress of quality-related projects within the company, including tracking open activities and deadlines.
- 11. Prepare and update monthly Scorecards for suppliers in CS plant, analyzing performance trends and identifying areas for improvement.
- 12. Assist in the implementation and maintenance of APQP (Advanced Product Quality Planning) processes, ensuring alignment with customer requirements and industry standards.
- 13. Support the quality team in conducting internal audits and preparing for external audits, including document review and process verification.
- 14. Collaborate with cross-functional teams to address quality issues and implement preventive measures.



ID posla **REF89410R**

Sektor **Kvalitet**

Lokacija San Luis Potosí - Contitech

Pravno lice ContiTech Mexicana, S. de R.L. de C.V.

- 15. Participate in supplier quality meetings and assist in the evaluation of supplier performance and capability.
- 16. Contribute to the development and maintenance of quality control documentation, including work instructions and standard operating procedures.
- 17. Assist in the analysis of warranty data and field returns to identify trends and support continuous improvement initiatives.

Tvoj profil

- Demonstrated exceptional problem-solving abilities and advanced analytical thinking skills
- Proven expertise in Excel and comprehensive proficiency in Microsoft Office suite
- Substantial knowledge of Core Tools (FMEA, SPC, MSA, PPAP, APQP)
 with practical application experience
- In-depth understanding of APQP and IATF processes and their implementation
- Unwavering commitment to quality assurance and meticulous attention to detail
- Comprehensive understanding of quality norms, including IATF 16949, ISO 9001, and VDA 6.3
- Superior communication skills, both written and verbal, with the ability to articulate complex ideas clearly
- Proven track record of effective collaboration in team environments
- Advanced proficiency in statistical analysis and data interpretation methodologies
- Extensive knowledge of automotive industry standards and best practices
- Exceptional organizational skills with demonstrated ability to manage multiple high-priority projects concurrently
- Demonstrated capacity for rapid acquisition of new technologies and methodologies
- Advanced proficiency in root cause analysis techniques and their application
- Expertise in interpreting and analyzing technical documents and specifications
- Pursuing an advanced degree in Engineering, Quality Management, or a closely related field (strongly preferred)
- Demonstrated proficiency in Minitab software for statistical analysis and quality improvement
- Intermediate English level

Naša ponuda

At Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.

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O nama

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent, and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

Guided by the vision of being the customer's first choice for material-driven solutions, the ContiTech group sector focuses on development competence and material expertise for products and systems made of rubber, plastics, metal, and fabrics. These can also be equipped with electronic components in order to optimize them functionally for individual services. ContiTech's industrial growth areas are primarily in the areas of energy, agriculture, construction, and surfaces. In addition, ContiTech serves the automotive and transportation industries as well as rail transport.