

# IT Support Analyst

## Descrição da função

- Shift role availability (must)
- Ensure and provide the necessary technical support to Hardware, Software and end users of the SLP tire plant, based on the policies established by corporate and local IT.
- Give continuity to manufacturing systems and participate in the projects required.
- Professional degree in Information Technology or related degree
- Knowledge in Windows, Unix, Linux Operating system.
- Installing and configuration of computers, monitors, and equipment such as printers, scanners and related hardware.
- Configuration of user accounts, user profiles, and system policies. ( Strong knowledge in Active directory)
- Maintenance of software and equipment.
- Hardware Knowledge (IPC / Scanners / Laptops / Desktops).
- Data networks knowledge (Vlan / Cisco / Fortinet).
- Effective communication.
- Good analytical and problem-solving skills.
- Intermediate English
- Microsoft Office: Advanced.

## Requisitos

- Systems engineer, IT Eng or related
- Strong analytical and problem-solving abilities.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Strong organizational skills and attention to detail.

## O que oferecemos

Continental we are committed to building an inclusive and discrimination-free ecosystem in Mexico, these principles are rooted in our corporate philosophy and culture. Therefore, it is totally forbidden to request a pregnancy or HIV test as part of our selection processes.  
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## Quem somos

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2022, Continental generated sales of €39.4 billion and currently



Identificação da vaga  
**REF89409F**

Área funcional  
**Information Technology**

Local  
**San Luis Potosí - Tires**

Nível de liderança  
**Leading Self**

Modalidade de trabalho  
**Onsite Job**

Pessoa jurídica  
**Continental Tire de México, S. de R.L. de C.V.**

employs around 200,000 people in 57 countries and markets.