

Electronic Data Interchange (EDI) Specialist - Central Key User

Your tasks

HOW YOU WILL MAKE AN IMPACT

We are seeking a EDI Central Key User for our Americas Tire Headquarters in Fort Mill, South Carolina. As a crucial member of our CKU team, you will be responsible for managing and optimizing our sales-focused EDI connections, ensuring seamless operations and supporting business processes in our Tire industry. Together with your colleagues, you will drive the strategic development of EDI capabilities ensuring that all necessary initiatives related to support, development, marketing, and training are effectively implemented globally

- Maintaining and developing the electronic "Order-To-Cash" business processes in conjunction with strategic and operational requirements globally and in respect to EDI standards
- Define the global EDI Standard and its allowed exceptions and customer individual setups
- Creating, evaluating, coordinating, prioritizing and approving demands and hand them over to IT for the development
- Participating in IT and business projects as EDI CKU representing Continental EDI globally
- Coordinating projects and demands with the business representatives, the IT, the LKUs and the CKUs of the different SAP modules
- Coordination of internal and external partners during the development
- Second line of support for technical and process related issues around the EDI supported processes
- Planning and executing trainings and workshops
- Creating process documentation for Local Key Users and End users
- Contribution to and execution of the global EDI Strategy
- Drive the ongoing development of the implemented system standards
- Define and implement KPIs to measure the general progress of the EDI as a product and its efficiency and effectiveness

As Global Sales Solutions, we ensure that Continental operates efficiently within an ERP-related system environment that fully supports the execution of all essential business operations. SAP serves as our standard ERP system and is used to manage all commercial processes. Through Electronic Data Interchange (EDI), we connect our ERP system with customers, vendors, and partners worldwide. Within Global Sales Solutions, we place a strong focus on customer integration to enable a fully integrated, end-to-end Order-to-Cash process on a global scale.

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Your profile

WHAT YOU BRING TO THE ROLE



Job ID

REF88668A

Field of work

Finance and Controlling

Location

Fort Mill

Leadership level

Leading Self

Job flexibility

Hybrid Job

Legal Entity

Continental Tire the Americas, LLC

- Bachelors Degree in Business Informatics, Business Administration, Information Technology, or a related field
- 5+ years of related professional experience
- Solid background in sales-related business domain
- Comprehensive project management experience
- High intercultural competence and a strong track record of effective international collaboration
- Fluent in English (written and spoken); proficiency in an additional language is an asset
- Excellent analytical and problem-solving skills, with a structured and solution-oriented mindset
- Exceptional communication and interpersonal skills, with the ability to engage stakeholders at all levels
- Willingness to travel up to 5-10% when needed
- Legal Authorization to work in the US is required. We will not sponsor individuals for employment visas now or in the future for this job opening
- Can not offer a relocation package for this position but could be open to a sign on bonus if needed

ADDITIONAL WAYS TO STAND OUT

- Proven experience as a SAP Key User in relevant systems or processes
- Extensive professional experience in sales, sales-related, or sales-supporting functions
- In-depth knowledge of Order-to-Cash (O2C) process
- Knowledge in Electronic Data Interchange (EDI) solutions
- 7+ years of related professional experience

Our offer

THE PERKS

- Immediate Benefits
- Robust Total Rewards Package
- Paid Time Off
- Volunteer Time Off
- Tuition Assistance
- Employee Discounts, including tire discounts
- Competitive Bonus Programs
- Employee 401k Match
- Diverse & Inclusive Work Environment with 20+ Employee Resource groups.
- Hybrid Work
- Employee Assistance Program
- Future Growth Opportunities, including personal and professional
- And many more benefits that come with working for a global industry leader!

All your information will be kept confidential according to EEO guidelines.

EEO-Statement:

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to

unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to Careers@conti-na.com or contact US Recruiting at 800-821-2727. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

About us

Continental is a leading tire manufacturer and industry specialist. Founded in 1871, the company generated sales of €39.7 billion in 2024 and currently employs around 95,000 people in 54 countries and markets.

Tire solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2024, the Tires group sector generated sales of 13.9 billion euros. Continental's tire division employs more than 57,000 people worldwide and has 20 production and 16 development sites.