

# Cloud Operations Support Intern (paid Internship)

## Tus actividades

As a Cloud Operation Support Intern you will:

- Support resolution of incidents/WOs regarding recurring topics (f.e. user management, permissions, print queues)
- Collaborate in pre-analysis to ensure ticket completeness or gather data, facilitation of 3rd level incidents.
- Work with (Log) data analysis to improve performance, use of resources and cost effectiveness of cloud environment
- Help in creation of queries and dashboards to increase operational insight
- Support creation of operational documentation and improvement of documentation quality

## Tu perfil

### What You Bring:

- Knowledge of cloud & server infrastructure
- Knowledge of Azure Architecture & administration
- Knowledge of Scripting (PowerShell)
- Communication skills
- Project-Management skills
- Language skills (English)

## Lo que ofrecemos

- A supportive and innovative environment to grow your skills
- Mentorship from experienced data professionals
- Flexible working hours and hybrid work options
- Opportunity to contribute to impactful projects
- Opportunity to join an attractive career path
- Health insurance package;
- Company discounts;
- Discounts in modern employee restaurant;
- Extra paid time off;
- Gross Salary: 1300 EUR (before withholding taxes)

Ready to drive with Continental? Take the first step and fill in the online application.

## Acerca de nosotros

For 150 years we've been changing the way the world moves - now it is your chance to design the next chapter of the strategic growth field of Continental Tires. We are looking for you as an Customer Service specialist for the Shared Service Center.



Job ID  
**REF88211H**

Área de trabajo  
**Tecnologías de la Información**

Ubicación  
**Sergeičikai I**

Unidad jurídica  
**Continental Tires Business  
Services UAB**