

Technical Customer Service Internship (6months-1 year)

Your tasks

We are looking for a motivated and detail-oriented intern to join our Technical Customer Service team. This internship offers hands-on exposure to tire performance monitoring, customer support, and field service activities in the Off-The-Road (OTR) tire industry.

Key responsibilities include:

- Supporting customer tire inspections and complaint investigations
- Assisting in technical reporting and root cause analysis
- Monitoring tire performance data from digital tools (e.g. TPMS, analytics software)
- Providing field and back-office support to Technical and Sales Managers
- Participating in training programs, customer visits, and service audits

This role is ideal for someone with strong analytical thinking and an interest in field-based engineering and technical customer support.

Your profile

- Currently pursuing a degree in engineering related fields.
- Excellent communication and report-writing skills in English
- Interest in off-highway vehicle systems or heavy equipment
- Proficiency in Microsoft Excel, PowerPoint, and basic data interpretation
- Self-motivated, detail-oriented, and able to work both independently and in a team

Our offer

- Monthly internship allowance provided
- Opportunity to gain first-hand industry knowledge in one of the world's leading tire manufacturers
- Mentorship and guidance from experienced technical managers
- Exposure to fieldwork, digital solutions, and customer-facing responsibilities



Job ID
REF88136L

Location
Petaling Jaya

Legal Entity
Continental Tyre PJ Malaysia Sdn. Bhd.

- Friendly and professional working environment with global exposure

Ready to drive with Continental? Take the first step and fill in the online application.

About us

At Continental Tyres Malaysia, we are part of a global leader in automotive technology and tire manufacturing. Our team is committed to delivering innovative, safe, and sustainable tire solutions. As part of the Continental Group, we combine German engineering excellence with local expertise to support major industries including mining, port operations, logistics, and construction. We believe in growing talent and empowering our team to shape the future of mobility.