

Pasante de IT

Descrição da função

- Technical support for diagnosing and troubleshooting issues through IT ticket management.
- Support in the installation, configuration, upgrades, and maintenance of company computer equipment.
- Support in the development and monitoring of necessary controls for managing internal IT processes and procedures.
- Provide end-user consulting and technical support for IT resources such as laptops, mobile applications, remote access, video conferencing, etc.
- Provide first-level support for IT incident resolution through the management and response of user-opened tickets.
- Assist with the preparation and configuration of IT equipment in the event of replacement or new users.

Requisitos

- Students from last College semesters from careers related to Information Technology, Telecommunications (ONLY STUDENTS).
- Experience using Microsoft Office 365 and Windows 11 tools.
- Intermediate level of English.

O que oferecemos

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Quem somos

Continental, a German multinational that offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transport. In 2020, it generated sales of €37.7 billion and currently employs around 235,000 people in 58 countries and markets. In 2021, the company celebrates its 150th anniversary.



Identificação da vaga
REF86625S

Área funcional
Information Technology

Local
Quito

Pessoa jurídica
Continental Tire Andina S.A.