

## Pasante de IT

### Descrição da função

- Technical support for diagnosing and troubleshooting issues through IT ticket management.
- Support in the installation, configuration, upgrades, and maintenance of company computer equipment.
- Support in the development and monitoring of necessary controls for managing internal IT processes and procedures.
- Provide end-user consulting and technical support for IT resources such as laptops, mobile applications, remote access, video conferencing, etc.
- Provide first-level support for IT incident resolution through the management and response of user-opened tickets.
- Assist with the preparation and configuration of IT equipment in the event of replacement or new users.

### Requisitos

- Students from last College semesters from careers related to Information Technology, Telecommunications (ONLY STUDENTS).
- Experience using Microsoft Office 365 and Windows 11 tools.
- Intermediate level of English.

### O que oferecemos

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### Quem somos

Continental, a German multinational that offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transport. In 2020, it generated sales of €37.7 billion and currently employs around 235,000 people in 58 countries and markets. In 2021, the company celebrates its 150th anniversary.



Identificação da vaga  
**REF86625S**

Área funcional  
**Information Technology**

Local  
**Quito**

Pessoa jurídica  
**Continental Tire Andina S.A.**