

Engineer Client Services

Descrição da função

As an Engineer Client Services, you are part of the Global Client Team supporting a stable and safe end point client platform for Continental Worldwide.

Responsibilities:

- Built a safe, stable and maintainable image to a global Standard Client Platform environment.
- To ensure smooth roll out of new client image by overseeing all testing and deployment scenarios.
- Define test-protocols, test scenarios, documentations.
- Ensure all potential client hardware driver problems such as performance degradation; reliability and security issues are addressed proactively.
- Conduct security patch evaluation and testing according to the defined test plan. Assess the impact of changes to minimize risk and impact upon rollout. Responsible for producing test result documentation.
- Provide 3rd level technical support in a timely and efficient manner. Occasionally including the communication of complex problems to appropriate 3rd line support teams/software vendors.
- Perform quality testing on timely manner before any tools/image/product releases and provide test reports in timely manner.

Requisitos

- Bachelor's degree in Computer Science or related field.
- 3+ years of relevant work experience in global standard client platform.
- Strong Microsoft Windows Operating system administration and troubleshooting skills including deep knowledge of the registry, file system, processes, and security in Windows and client software.
- Experience with System Management Tools such as LANDESK, Intune, Autopilot and Cloud related knowledge/experience
- Strong analytical and problem-solving skills.
- Strong communication and collaboration skills.
- Ability to work independently and as part of an international team
- Fluent in English
- You must have legal authorization to work in the country where this role is located. Continental may not be able to provide visa sponsorship for this position.

O que oferecemos

Ready to drive with Continental? Take the first step and fill in the online application.



Identificação da vaga
REF83771Z

Local
Petaling Jaya

Nível de liderança
Leading Self

Modalidade de trabalho
Hybrid Job

Pessoa jurídica
Continental Tyre PJ Malaysia Sdn. Bhd.

Quem somos

Continental's digital capabilities are growing every day. Our Tires Manufacturing change accordingly IT Competence Center drives the digitization of our tire plant's processes – and we want you to join us!

We analyze business requirements and transform them into the latest digital processes and systems. This enables Continental's Tire business to continuously improve production performance and quality results in order to meet customer requirements.