

# BestDrive National Account Service Specialist

## Ihre Aufgaben

### HOW YOU WILL MAKE AN IMPACT -

The National Account Service Specialist is essential to our business. This person must be able to properly dismount, mount, balance, and repair Commercial Vehicle and Medium Truck tires. Receive, review, and prepare orders for delivery from our Large National accounts. Properly bill our NA and correct any billing irregularities. Coordinate delivery and pickup of used tires and ensure they are properly entered on our retread work orders. Employees will be responsible for all aspects for tire and related services of the National Account as well as other duties as assigned by the manager.

### Essential Duties:

- Mount/Dismount/Install tires & tire/wheel assemblies.
- Load/unload tires on and off trucks.
- Repair Tires
- Follow established procedures to inspect tires and wheels before and after service.
- Determine repairable tire conditions and make such repairs.
- Review work orders and discuss work with supervisors.
- Document work performed accurately and according to company policy.
- Collect delivery instructions from appropriate sources.
- Operate heavy-duty tire service equipment and tools, including jacks, compressors, and electric and hydraulic equipment.
- Proper maintenance of assigned service vehicle, including appearance as well as on board service equipment and tools.
- Comply with OSHA regulations and safety requirements pertaining to this position.
- Manage routes and routines so they proceed in the most efficient way possible.
- Analyze fleet and maintenance operations with an emphasis on their tire program.
- Investigate existing or potential pain points and develop a plan of corrective action.

## Ihr Profil

### WHAT YOU BRING TO THE ROLE -

- Must be 21 years or older.
- High School Diploma or equivalent
- Valid Driver's License; must maintain a clear driving record.
- Ability to pass a DOT physical.
- 2 years tire service technician experience
- The ability to work in a fast paced, customer service-oriented environment.



Job ID  
**REF831820**

Arbeitsbereich  
**Marketing & Vertrieb**

Standort  
**Forest Park**

Leadership Level  
**Leading Self**

Job Flexibilität  
**Onsite Job**

Rechtliche Einheit  
**Continental Tire the Americas, LLC**

- Ability to work on a team and independently.
- Ability to communicate, verbally and written, clearly and professionally with co-workers and management.

**Legally authorized to work in the US without company sponsorship now or in the future.**

#### **ADDITIONAL WAYS TO STAND OUT -**

- Associates or Technical 2-year degree in auto or related fields
- 5 years tire service technician experience
- TIA certification

### **Unser Angebot**

#### **Work Environment & Physical Requirements**

- Work hours are generally 7-5 Monday – Friday. Saturday and evenings as needed; may have little to no advance notice.
- This position operates in all types of indoor and outdoor work environments, therefore exposure to heat and cold is to be expected.
- While performing the duties of this job, employee is regularly required to stand, bend, climb, lift, and walk.
- Required to wear various forms of protective equipment (safety shoes, gloves, protective eyewear, etc.).
- Comply with OSHA regulations and safety requirements.
- Required to lift 50-75 lbs. routinely; may be required to occasionally lift up to 100 lbs. individually.

#### **PERKS -**

- Immediate Benefits
- Paid Time Off
- Employee Discounts, including tire discounts
- Competitive Bonus Programs
- Employer 401k Match
- Diverse & Inclusive Work Environment
- Employee Assistance Program
- Future Growth Opportunities, including personal and professional
- And many more benefits that come with working for a global industry leader!

#### **EEO-Statement:**

EEO / Disabled / Protected Veteran Employer. Continental offers equal employment opportunities to all qualified individuals, without regard to unlawful consideration to race, color, sex, sexual orientation, gender identity, age, religion, national origin, disability, veteran status, or any other status protected by applicable law. In addition, as a federal contractor, Continental complies with government regulations, including affirmative action responsibilities for qualified individuals with a disability and protected veterans, where they apply. To be considered, you must apply for a specific position for which Continental has a current posted job opening. Qualifying applications will be considered only for the specific opening(s) to which you apply. If you would like to be

considered for additional or future job openings, we encourage you to reapply for other opportunities as they become available. Further, Continental provides reasonable accommodations to qualified individuals with a disability. If you need assistance in the application process, please reply to [Careers@conti-na.com](mailto:Careers@conti-na.com) or contact US Recruiting at 248.393.5566. This telephone line and email address are reserved solely for job seekers with disabilities requesting accessibility assistance or an accommodation in the job application process. Please do not call about the status of your job application, if you do not require accessibility assistance or an accommodation. Messages left for other purposes, such as following up on an application or non-disability related technical issues, will not receive a call back.

Ready to drive with Continental? Take the first step and fill in the online application.

## Über uns

BestDrive, a wholly owned subsidiary of Continental, is quickly becoming the top choice among commercial trucking fleets for our high-quality products and exceptional service. BestDrive Commercial Tire Centers specializes in providing fleet customers with innovative tire solutions including award winning Continental and General Tire brand products, innovative commercial solution products such as ContiPressureCheck, and a wide array of multi-brand truck tires to address all market segments. Since our founding in 2012, we presently have 25 locations throughout the United States and continue to rapidly expand our footprint throughout the country